

FIELD OPERATION REPORT

STAR APPLICATION

Serviceman

Name: Andar Pranata Damanik Salary No: 10002533 Date: 01/12/2023

Customer

Name / ID Cust: Site:
 MULIA SAMUDERA (L)
 BERHAD - 0001033882 /

Machine/Engine

Model: 3408C SN: 1TS03358 Equipment No: 110305A SMU: 0000008311

Service Order

8600648460

SO Desc

1TS03358_GOH_MICLYN EMPRESS_AE CENTER

Time Record

Description	Act Date	Seg	Opr	Start	End	Hours & Mins
Travel to job 08.00-11.00	01/12/2023	STT1	-	08:00	11:00	03:00
11.00-13.00 13.00-20.00 break	01/12/2023	S03	-	11:00	20:00	09:00
Istirahat	01/12/2023	S03		12:00	15:00	03:00
Total						9:0

Customer Satisfaction Survey

1. Seberapa cepat Trakindo dalam menyelesaikan pekerjaan?	☆☆☆☆☆
2. Seberapa cepat Trakindo merespon permintaan anda?	☆☆☆☆☆
3. Seberapa puas Anda dengan kualitas layanan Trakindo?	☆☆☆☆☆
4. Secara keseluruhan bagaimana kepuasan Anda terhadap layanan Trakindo?	★★★★★

Customer Comments:**Customer Acknowledgement**

Name (In Capital)	Approved Date & Time
CE Phone : +62	04 Desember 2023

Approved by / SN - 04 Desember 2023
Triggerred by Approval at Supervisor Application