

Technical Communicator Conference 2018 Agenda
23 - 26 July 2018, Aston Bogor Hotel Resort

DAY	TIME	TOPIC	DESCRIPTION	CONTRIBUTOR
Monday 23 July 2018	08.00 – 09.00		Registration & Survey	
	09.00 – 09.15		Welcome speech & Introduction	TS Mgr. (Gusnawan Adi Putra / Simon Lowtan)
	09.15 – 09.30		Safety induction	Aston PIC
	09.30 – 10.00	Topic 1	Company Vision 2020 Topic : Corporate Expectation on Technical Communicator on Vision 2020	COO (Rony Setiawan)
	10.00 – 10.15		Coffee Break	
	10.15 – 11.00	Topic 2	Organization Design 2.0 Update Topic : What have change and will change on OD 2.0 specially related with Tech Comm Position	HC (Fourina / Adi Firdaus / Gatot Prihandoko)
	11.00 – 12.00	Topic 3	PPM Process Topic : Include TC-HO Organization, PPM Definition & Process	TC-HO (Fuad Mahdi / Fajar Siddiq)
	12.00 – 13.00		Lunch Break	Venue : ASTON Restaurant
	13.00 – 14.00		PPM Process Topic : Include TC-HO Organization, PPM Definition & Process	TC-HO (Fuad Mahdi / Fajar Siddiq)
	14.00 – 15.00	Topic 4	Operational Excellence & Operational Compliance Topic : Operational Excellence & Compliance Organization, Customer Support (Service) KPI, specially related with Warranty and Goodwill in Technical Communication Space)	Service Excellence Mgr. (Cipto Adi S. / Rahmat Anton)
	15.00 – 15.15		Coffee Break	
	15.15 – 16.15	Topic 5	Tech. Comm. Learning Program Introduction & Road Map	Indirect Resource Development Manager
	16.15 – 17.00	Topic 6	Part Supply Chain Focus : Part Stocking for Service Letter Execution	Part CIC (Zulfikar / Suryadharma Atmaja)
	17.00 - 17.15		Day 1 Wrap Up	
	17.15 – 18.30		BREAK	
	18.30 – 21.00		Welcome Dinner – “Breaking Boundaries and Get Blended”	Venue : Rumah Air Restaurant

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Tuesday 24 July 2018	08.00 – 08.05		Welcome & encouraging speech	MC
	08.05 – 09.00	Topic 7	CAT CONNECT (Include Support Organization, Product & Services - Product Link, Vision Link, Mine Star, AssetIQ, RAM, RPG, Minegem)	CAT (Darren Choo)
	09.00 – 10.15	Topic 8	Technology Solutions Topic : Introduce Technology Solutions Organization, Solutions role & services, milestones, readiness & services level	Technology Solutions Mgr. (Dodi Widodo / Budi Purnomo)
	10.15 – 10.30		Coffee Break	
	10.30 – 11.15	Topic 9	Trakindo Engineering Topic : Introduce TU-Engr organization, role, services, facility & resources)	Trakindo Engineering Mgr. (John Eckhart)
	11.15 – 12.00	Topic 10	Trakindo CRC Topic : Introduce CRC organization, role, services, facility & resources	CRC (Simon Tingay)
	12.00 – 13.00		Lunch Break	Venue : ASTON Restaurant
	13.00 – 13.45	Topic 11	S.O.S Services Topic : Introduce facility, services & Oil Commander	SOS Mgr. (Mukhlisin)
	13.45 - 14.45	Topic 12	Condition Monitoring Topic : Condition Monitoring Process on communication and monitoring recommendation	Cond. Mon. Mgr. (Sariyanto)
	14.45 - 15.00		Coffee Break	
	15.00 - 15.30	Topic 13	NPI Process Topic : Trakindo NPI Process and alignment with CAT NPI Process.	NPI Coordinator (Pamungkas / Arif Supriyono)
	15.30 - 16.15	Topic 14	ENGINE – Prime Product Engineering process	Engine Product Life Cycle Mgr. (Edian Manurung)
	16.15 – 17.00	Topic 15	MACHINE – Prime Product Engineering process	Machine Product Life Cycle Mgr. (Barkah Rahmat)
	17.00 – 17.15		Day 2 Wrap Up	
	17.15 – 18.30		BREAK	
	18.30 – 19.30		Dinner Break	Venue : ASTON Restaurant
	19.30 – 21.00		Technical Communication Process – Breakout Session	TC – HO team

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	TIME	TOPIC	DESCRIPTION	CONTRIBUTOR
Wednesday 25 July 2018	08.00 – 08.05		Welcome & encouraging speech	MC
	08.05 – 09.00	Topic 16	Trakindo EMP Topic : EMP Organization, Solutions role & services, milestones, readiness & services level	EMP Mgr. (Fabian S.)
		Topic 17	Technical Information Updates	
	09.00 – 10.00		Biodiesel	Head Office (Rizki Robert Destadatu)
	10.00 – 10.15		Coffee Break	
	10.15 – 11.00		Biogas	Head Office (Fuad Mahdi)
	11.00 – 12.00		Emission	Head Office (Sigit Dwitanto)
	12.00 – 13.00		Lunch Break	Venue : ASTON Restaurant
	13.00 – 15.00		Re – Rate Technique	Head Office (Sigit Dwitanto)
	15.00 – 15.15		Coffee Break	
	15.15 – 16.45		Final Technical Communicator Wrap Up, Action Plan, and Commitment	Tech Com – HO team
16.45 - 17.00		Outbound Packs Distribution		
	TIME	TOPIC	DESCRIPTION	CONTRIBUTOR
Thursday 26 July 2018	08.00 – 12.00		Team Building Activity	ASTON Outbond