

## Suryo Sudiartono

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**From:** Joko Suryono <Joko.Suryono@petrosea.com>  
**Sent:** 14 December 2023 11:58  
**To:** Suryo Sudiartono; Arie Suryo Wibowo; Egi Kristi; Joko Susanto; Retail\_BKJ; Hotmaniko Simamora  
**Cc:** PSF Warranty & External Repairs; KJA Planning Group  
**Subject:** RE: Meeting OS warranty TU KJA

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Well Noted Mas @Suryo Sudiartono,

Offline di TU 13 yaa

Mas @Hotmaniko Simamora,  
FYI

Regards,  
JS

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**From:** Suryo Sudiartono <suryo.sudiartono@trakindo.co.id>  
**Sent:** Thursday, December 14, 2023 11:54 AM  
**To:** Joko Suryono <Joko.Suryono@petrosea.com>; Arie Suryo Wibowo <arie.wibowo@trakindo.co.id>; Egi Kristi <Egi.Kristi@trakindo.co.id>; Joko Susanto <joko.susanto@trakindo.co.id>; Retail\_BKJ <Retail\_BKJ@trakindo.co.id>  
**Cc:** PSF Warranty & External Repairs <PSFWarranty.ExternalRepairs@petrosea.com>; KJA Planning Group <KJAPlanningGroup@petrosea.com>  
**Subject:** RE: Meeting OS warranty TU KJA

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Mas @Joko Suryono

Akan kita arrange di hari Selasa Tgl 19 Desember 2023

Best Regards,

**Suryo Sudiartono**

Service Warranty

**PT Trakindo Utama**

Batu Kajang Branch

Southern Kalimantan Division

Desa Batu Kajang, Kec. Batu Sopang, Kab. Paser 76252

Kalimantan Timur, Indonesia

Tel. +62 543 5233699, Ext. 3404 Mobile: 0812 8822 2584

[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)

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**From:** Joko Suryono <[Joko.Suryono@petrosea.com](mailto:Joko.Suryono@petrosea.com)>

**Sent:** Thursday, December 7, 2023 8:10 AM

**To:** Arie Suryo Wibowo <[arie.wibowo@trakindo.co.id](mailto:arie.wibowo@trakindo.co.id)>; Suryo Sudiartono <[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)>; Egi Kristi <[Egi.Kristi@trakindo.co.id](mailto:Egi.Kristi@trakindo.co.id)>; Joko Susanto <[joko.susanto@trakindo.co.id](mailto:joko.susanto@trakindo.co.id)>; Retail\_BKJ <[Retail\\_BKJ@trakindo.co.id](mailto:Retail_BKJ@trakindo.co.id)>

**Cc:** PSF Warranty & External Repairs <[PSFWarranty.ExternalRepairs@petrosea.com](mailto:PSFWarranty.ExternalRepairs@petrosea.com)>; KJA Planning Group <[KJAPlanningGroup@petrosea.com](mailto:KJAPlanningGroup@petrosea.com)>

**Subject:** RE: Meeting OS warranty TU KJA

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Nggih mas [@Arie Suryo Wibowo](#),

Harapannya segera bisa kita close semua WCF2 iki keburu saya ke barat untuk mencari kitab suci

Regards,

JS

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**From:** Arie Suryo Wibowo <[arie.wibowo@trakindo.co.id](mailto:arie.wibowo@trakindo.co.id)>

**Sent:** Wednesday, December 6, 2023 10:07 PM

**To:** Joko Suryono <[Joko.Suryono@petrosea.com](mailto:Joko.Suryono@petrosea.com)>; Suryo Sudiartono <[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)>; Egi Kristi <[Egi.Kristi@trakindo.co.id](mailto:Egi.Kristi@trakindo.co.id)>; Joko Susanto <[joko.susanto@trakindo.co.id](mailto:joko.susanto@trakindo.co.id)>; Retail\_BKJ <[Retail\\_BKJ@trakindo.co.id](mailto:Retail_BKJ@trakindo.co.id)>

**Cc:** PSF Warranty & External Repairs <[PSFWarranty.ExternalRepairs@petrosea.com](mailto:PSFWarranty.ExternalRepairs@petrosea.com)>; KJA Planning Group <[KJAPlanningGroup@petrosea.com](mailto:KJAPlanningGroup@petrosea.com)>

**Subject:** RE: Meeting OS warranty TU KJA

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Mas @Joko Suryono,

Untuk week ini beberapa teamnya belum bisa ngumpul dan juga ada AST di POD  
Beberapa WCF kami cicil untuk feedback nya

Kami plankan senin depan untuk bicara2 OS WCFnya ya

**Arie Suryo W**

Foreman service / Field External

**PT Trakindo Utama**

**Batukajang**

Desa Batukajang, Kec Batu Sopang Kab Paser [76252](https://www.google.com/maps/place/76252) Kalimantan Timur, Indonesia

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**From:** Joko Suryono <[Joko.Suryono@petrosea.com](mailto:Joko.Suryono@petrosea.com)>

**Sent:** Monday, December 4, 2023 8:52 AM

**To:** Arie Suryo Wibowo <[arie.wibowo@trakindo.co.id](mailto:arie.wibowo@trakindo.co.id)>; Suryo Sudiartono <[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)>; Egi Kristi <[Egi.Kristi@trakindo.co.id](mailto:Egi.Kristi@trakindo.co.id)>; Joko Susanto <[joko.susanto@trakindo.co.id](mailto:joko.susanto@trakindo.co.id)>; Retail\_BKJ <[Retail\\_BKJ@trakindo.co.id](mailto:Retail_BKJ@trakindo.co.id)>

Cc: PSF Warranty & External Repairs <[PSFWarranty.ExternalRepairs@petrosea.com](mailto:PSFWarranty.ExternalRepairs@petrosea.com)>; KJA Planning Group <[KJAPlanningGroup@petrosea.com](mailto:KJAPlanningGroup@petrosea.com)>

Subject: RE: Meeting OS warranty TU KJA

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Mas [@Arie Suryo Wibowo](#), Mas [@Egi Kristi](#),

Kapan iso turun gunung untuk kitab isa bicara2 OS warranty iki?

Regards,  
JS

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**From:** Arie Suryo Wibowo <[arie.wibowo@trakindo.co.id](mailto:arie.wibowo@trakindo.co.id)>

**Sent:** Tuesday, November 28, 2023 9:24 PM

**To:** Joko Suryono <[Joko.Suryono@petrosea.com](mailto:Joko.Suryono@petrosea.com)>; Suryo Sudiartono <[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)>; Egi Kristi <[Egi.Kristi@trakindo.co.id](mailto:Egi.Kristi@trakindo.co.id)>; Joko Susanto <[joko.susanto@trakindo.co.id](mailto:joko.susanto@trakindo.co.id)>; Retail\_BKJ <[Retail\\_BKJ@trakindo.co.id](mailto:Retail_BKJ@trakindo.co.id)>

**Cc:** PSF Warranty & External Repairs <[PSFWarranty.ExternalRepairs@petrosea.com](mailto:PSFWarranty.ExternalRepairs@petrosea.com)>; KJA Planning Group <[KJAPlanningGroup@petrosea.com](mailto:KJAPlanningGroup@petrosea.com)>

**Subject:** Re: Meeting OS warranty TU KJA

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Mas [@Joko Suryono](#),

Siap Mas, Nanti kami infokan dan dari list WCF sebagian sudah selesai dan ada yang ter double, kami crosscheck dulu WCF nya

**Arie Suryo W**

Foreman service / Field External

**PT Trakindo Utama**

**Batukajang**

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**From:** Joko Suryono <[Joko.Suryono@petrosea.com](mailto:Joko.Suryono@petrosea.com)>

**Sent:** Tuesday, November 28, 2023 9:52:27 AM

**To:** Suryo Sudiartono <[suryo.sudiartono@trakindo.co.id](mailto:suryo.sudiartono@trakindo.co.id)>; Arie Suryo Wibowo <[arie.wibowo@trakindo.co.id](mailto:arie.wibowo@trakindo.co.id)>; Egi Kristi <[Egi.Kristi@trakindo.co.id](mailto:Egi.Kristi@trakindo.co.id)>; Joko Susanto <[joko.susanto@trakindo.co.id](mailto:joko.susanto@trakindo.co.id)>; Retail\_BKJ <[Retail\\_BKJ@trakindo.co.id](mailto:Retail_BKJ@trakindo.co.id)>

**Cc:** PSF Warranty & External Repairs <[PSFWarranty.ExternalRepairs@petrosea.com](mailto:PSFWarranty.ExternalRepairs@petrosea.com)>; KJA Planning Group <[KJAPlanningGroup@petrosea.com](mailto:KJAPlanningGroup@petrosea.com)>

**Subject:** Meeting OS warranty TU KJA

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Masszeehhhh,

Please confirm kapan iso meeting Online/Offline OS warranty below

Warranty Claim Number	Claim Type	Claim Type Desc	Site	Equip Item	EquipItem Description	Warranty Claim Description
40005595	ZD01	Warranty	KJA	16DZ0271	DOZER, TRACK, CAT, D9T	DZ0271_MAGNETIC SCREEN TRANSMISSION RAT X
40005638	ZD01	Warranty	KJA	16DT0614	TRUCK, DUMP, CAT, 777D	DT0614_DIFF PINION BEVEL GEAR WORN OUT_CH 8241.60 HRS / 34%
40005637	ZD01	Warranty	KJA	16DT0598	TRUCK, DUMP, CAT, 777D	DT0598_TRANSMISSION PARTICLE RATING X_CH:6405.30 HRS/ 26.27
40005677	ZD01	Warranty	KJA	16DZ0247	DOZER, TRACK, CAT, D8R	DZ0247_SOS ENGINE RATING C (FUEL CONTAMINANT)
40005730	ZD02	Warranty	KJA	16DT0641	TRUCK, DUMP, CAT, 777D	ENGINE_ACC DRIVE LEAK RAT X
40005712	ZD01	Warranty	KJA	16DT0596	TRUCK, DUMP, CAT, 777D	DT0596_ENGINE_FILTER CUT RATING C _CH 1648 HRS / 6.34%
40005717	ZD01	Warranty	KJA	16DT0581	TRUCK, DUMP, CAT, 777D	DT0581_WATER PUMP LEAK_CH 2833.10 HRS/ 21.79%
40005727	ZD01	Warranty	KJA	16DZ0240	DOZER, TRACK, CAT, D8R	16DZ0240 TURBOCHARGER LEAK CH:44.16%
40005731	ZD03	Goodwill	KJA	16GD0102	GRADER, CAT, 14M3	GD0102_RH FINAL DRIVE (REAR AXLE) LEAKS
40005732	ZD03	Goodwill	KJA	16GD0102	GRADER, CAT, 14M3	GD0102_LH FINAL DRIVE (REAR AXLE) LEAKS
40005745	ZD01	Warranty	KJA	16DZ0272	DOZER, TRACK, CAT, D9T	16DZ0272_TRANSMISSION SOS RAT C PB ISSUE
40005763	ZD01	Warranty	KJA	16DT0582	TRUCK, DUMP, CAT, 777D	DT0582_BRAKE RH & LH PROBLEM_HOLDING BRAKE RPM UNDER SPEC
40005780	ZD01	Warranty	KJA	16DT0582	TRUCK, DUMP, CAT, 777D	DT0582_BRAKE RH PROBLEM_HOLDING BRAKE RPM UNDER SPEC
40005779	ZD01	Warranty	KJA	16DT0582	TRUCK, DUMP, CAT, 777D	DT0582_BRAKE LH PROBLEM_HOLDING BRAKE RPM UNDER SPEC
40005800	ZD01	Warranty	KJA	16DT0605	TRUCK, DUMP, CAT, 777D	DT0605_AUXILIARY WATER PUMP LEAK
40005830	ZD01	Warranty	KJA	16DZ0247	DOZER, TRACK, CAT, D8R	CORE RADIATOR EXTERNAL LEAKS RATING X

Regards,

