

**From:** [Vayatour A](#)  
**To:** [Andromeda Lyrandrita](#); [Rudi Salam](#)  
**Cc:** [Moh Effendi](#); [trakindo@antavaya.com](mailto:trakindo@antavaya.com); [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com); [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com); [Oky Prasetyo](#)  
**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA  
**Date:** Thursday, 21 September 2023 11:16:23  
**Attachments:** [Your Electronic Ticket Receipt.pdf](#)

---

Dear Bu Myrta,

Noted to reroute

Terlampir ticket terupdatenya.

Berikut reservasi aktifnya ;

Silahkan melakukan web check in ulang

5GMYZW

1.KUSUMA/SUZAN FAISAL MR

2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*

3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*

4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 \*1A/E\*

5 GA 532 J 20OCT 5 CGKBDJ HK1 1055 3 1140 1425 \*1A/E\*

Untuk route Jakarta - Banjarmasin saat ini di tanggal 20 Oktober. Mohon diinformasikan tanggal next tripnya sebelum tanggal 15 Oktober 2023 agar tidak terkena penalty no show.

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Assistant  
Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

**Office Hour : Monday - Friday 08:00 - 17:00**

After Hour & Public Holiday please contact our CONTACT CENTER

Phone : 021-2922-7999 | Email : [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)

Kami sangat menghargai jika Anda dapat memberikan penilaian atas pelayanan kami dengan klik link dibawah ini :

<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Sent:** Thursday, September 21, 2023 10:36 AM

**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; Rudi Salam <[cc.tc3@antavaya.com](mailto:cc.tc3@antavaya.com)>

**Cc:** Moh Effendi <[cc.tc2@antavaya.com](mailto:cc.tc2@antavaya.com)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com) <[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>; [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) <[contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)>; [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

<ahmad.maulana@antavaya.com>; Oky Prasetyo <cc.tc6@antavaya.com>

**Subject:** RE: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy,

Confirm to issue ticket.

Untuk route Jakarta-Banjarmasin open.

Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama

Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142

Fax: +62 21 782 2357, 2997 6612

[www.trakindo.co.id](http://www.trakindo.co.id)

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[Instagram](#): @trakindoutama

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---

**From:** Vayatour A <Vayatour.A@trakindo.co.id>

**Sent:** Thursday, September 21, 2023 9:21 AM

**To:** Rudi Salam <cc.tc3@antavaya.com>; Andromeda Lyrandrita <alyrandrita@trakindo.co.id>

**Cc:** Moh Effendi <cc.tc2@antavaya.com>; trakindo@antavaya.com;

contactcenter@antavaya.com; ahmad.maulana@antavaya.com; Oky Prasetyo

<cc.tc6@antavaya.com>

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Mohon maaf sekedar make sure untuk tiket Pak Faisal saat ini belum ada proses reroute.

Berikut update harganya ya Bu

5GMYZW

1.KUSUMA/SUZAN FAISAL MR

2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*

3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*

4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S == **New**

**Schedule**

5 GA 532 J 20OCT 5 CGKBDJ HK1 1055 3 1140 1425 738 E 0 H ==

**Sementara kami buat open ticket di tanggal 20 Oktober .** Mohon

informasinya jika ada tanggal fix

Additional Reissue Charge = IDR 1.750.000

Mohon diinformasikan TCAR updatenya

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Assistant  
Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

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Phone : 021-2922-7999 | Email : [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)

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<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Rudi Salam <[cc.tc3@antavaya.com](mailto:cc.tc3@antavaya.com)>

**Sent:** Thursday, September 21, 2023 8:22 AM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Cc:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; Moh Effendi <[cc.tc2@antavaya.com](mailto:cc.tc2@antavaya.com)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com) <[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>; [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) <[contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)>; [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>; Oky Prasetyo <[cc.tc6@antavaya.com](mailto:cc.tc6@antavaya.com)>

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear bu Myrta,

Salam Hangat dari AntaVaya.

Mohon infonya, jadi untuk DPS - CGK ingin direroute menjadi DPS - SUB ya, Bu ?  
Lalu untuk CGK - BDJ nya jadi ingin diubah ke tanggal berapa ?

**Note: Mohon untuk reply all saat membalas email ini.**

Booking code : 5GMYZW

Estimasi biaya perubahan : 5,412,520 (subject to change)

1.KUSUMA/SUZAN FAISAL MR  
2 GA 533 J 22SEP 5 BDJCGK HK1 0725 0815  
3 GA 422 J 22SEP 5 CGKDPS HK1 1300 1600  
4 GA 401 J 26SEP 2 DPSCGK HK1 0700 0800  
5 GA 532 J CGKBDJ HK1 1145 1430 >>ingin diubah ke  
tgl berapa ?<<

**Rudi Salam**  
Travel Consultant  
Corporate Contact Center

AntaVaya Head Office - Jl. Batutulis Raya no. 38 Jakarta 10120 Indonesia  
P : +6221 29227999 | E: [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) | W: [www.antavaya.com](http://www.antavaya.com)  
**To compliment or complaint about our services, please click on the link below :**  
<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>



Pada tanggal Kam, 21 Sep 2023 pukul 08.00 Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)> menulis:

Selamat pagi, Mbak Fiqy

Mohon bantu issue ticket Pak Faisal. Ybs berangkat besok dan PIC/contact number utk rental car-nya.

- 1.KUSUMA/SUZAN FAISAL MR
- 2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*
- 3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*
- 4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S

Rebook untuk ticket ini / agar dapat dipergunakan untuk travel berikutnya:

4 GARUDA / GA 532 (D)

Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 11:40 (UTC+7)

Syamsudin Noor Airport (BDJ) - Tuesday, 26 Sep 2023 14:25 (UTC+8)

+ 30 Baggage Allowance

Best Regards,

Myrta

PT Trakindo Utama  
Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142

Fax: +62 21 782 2357, 2997 6612

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**From:** Oky Prasetyo <[cc.tc6@antavaya.com](mailto:cc.tc6@antavaya.com)>

**Sent:** Wednesday, September 20, 2023 8:45 PM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Cc:** Moh Effendi <[cc.tc2@antavaya.com](mailto:cc.tc2@antavaya.com)>; Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com); [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com); [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

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Dear Ibu/Bapak Myrta,

Salam hangat dari Contact Center AntaVaya

Note: Mohon untuk reply all saat membalas email ini.

Apakah maksudnya rubah rute menjadi DPS-SUB untuk rute DPS-CGK nya ?

Dan untuk CGK-BDJ nya ingin dirubah ke tanggal terjauh saja ?

Apakah maksudnya seperti itu bu sesuai info dari Mba Fiqy di bawah ?

5GMYZW

1.KUSUMA/SUZAN FAISAL MR

2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*

3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*

4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S > JADWAL BARU

BAGGAGE ALLOWANCE 30 KGS

SEE RTSVC

5 GA 532 J 20OCT 5 CGKBDJ HK1 1055 3 1140 1425 738 E 0 H > JADWAL BARU

BAGGAGE ALLOWANCE 30 KGS

SEE RTSVC

Additional Reissue Charge = IDR 1.700.000

Mohon konfirmasinya guna menghindari kesalahan.

Regards,

**Oky Prasetyo**  
**Contact Center** - Travel Assistant

AntaVaya Head Office - Jl. Batutulis Raya no. 38 Jakarta 10120 Indonesia  
P : +6221 29227999 |E: [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) |W: [www.antavaya.com](http://www.antavaya.com)  
**To compliment or complaint about our services, please click on the link below :**  
<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

On Wed, Sep 20, 2023 at 7:56 PM Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)> wrote:

Pak Oky,

**Mohon check kembali email saya :**

- 1.KUSUMA/SUZAN FAISAL MR
- 2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*
- 3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*
- 4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S

Rebook untuk ticket ini / agar dapat dipergunakan untuk travel berikutnya:  
4 GARUDA / GA 532 (D)  
Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 11:40 (UTC+7)  
Syamsudin Noor Airport (BDJ) - Tuesday, 26 Sep 2023 14:25 (UTC+8)  
+ 30 Baggage Allowance

Best Regards,

Myrta

PT Trakindo Utama  
Head Office  
TMT 1 Building, 11<sup>th</sup> Floor  
Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia  
Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142  
Fax: +62 21 782 2357, 2997 6612  
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**From:** Moh Effendi <[cc.tc2@antavaya.com](mailto:cc.tc2@antavaya.com)>

**Sent:** Wednesday, September 20, 2023 7:26 PM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Cc:** Oky Prasetyo <[cc.tc6@antavaya.com](mailto:cc.tc6@antavaya.com)>; Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com); [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com); [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

**CAUTION:** This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Bu Myrta,

Salam hangat dari AntaVaya,

Kami cek untuk reservasi ini sudah ter issue  
Berikut kami kirimkan kembali

5GMYZW

1.	KUSUMA/SUZAN FAISAL MR									
2	GA	533	J	22SEP	5	BDJCGK	HK1	0655	0725 0815	*1A/E*
3	GA	422	J	22SEP	5	CGKDPS	HK1	1215 3	1300 1600	*1A/E*
4	GA	401	D	26SEP	2	DPSCGK	HK1	0630 D	0700 0800	*1A/E*
5	GA	532	D	26SEP	2	CGKBDJ	HK1	1055 3	1140 1425	*1A/E*

**Thanks and Regards,  
Effendi**

Contact Center - Travel Assistant

AntaVaya Head Office - Jl. Batutulis Raya no. 38 Jakarta 10120 Indonesia  
P : +62 21 29227999  
E : [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) | W : [www.antavaya.com](http://www.antavaya.com)

On Wed, Sep 20, 2023 at 7:21 PM Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)> wrote:

Pak Oky,

TCAR sudah saya kirim ke Mbak Figy.  
Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama  
Head Office

TMT 1 Building, 11<sup>th</sup> Floor  
Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia  
Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142  
Fax: +62 21 782 2357, 2997 6612

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**From:** Oky Prasetyo <[cc.tc6@antavaya.com](mailto:cc.tc6@antavaya.com)>

**Sent:** Wednesday, September 20, 2023 7:09 PM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Cc:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com);  
[contactcenter@antavaya.com](mailto:contactcenter@antavaya.com); [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

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Dear Ibu/Bapak Myrta,

Salam hangat dari Contact Center AntaVaya

Note: Mohon untuk reply all saat membalas email ini.

Untuk proses issued mohon dapat melampirkan TCAR full approvenya terlebih dahulu.

Saat ini belum ada proses dengan kami.

Regards,

**Oky Prasetyo**  
Contact Center - Travel Assistant

AntaVaya Head Office - Jl. Batutulis Raya no. 38 Jakarta 10120 Indonesia

P : +6221 29227999 | E: [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com) | W: [www.antavaya.com](http://www.antavaya.com)

**To compliment or complaint about our services, please click on the link below :**

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---

On Wed, Sep 20, 2023 at 7:06 PM Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)> wrote:



Dear Mbak Fiqy, Contact center

Mohon issue ticket Pak Faisal:

5GMYZW

1.KUSUMA/SUZAN FAISAL MR

2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*

3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*

4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S

Rebook untuk ticket ini / agar dapat dipergunakan untuk travel berikutnya:

4 GARUDA / GA 532 (D)

Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 11:40 (UTC+7)

Syamsudin Noor Airport (BDJ) - Tuesday, 26 Sep 2023 14:25 (UTC+8)

+ 30 Baggage Allowance

Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama

Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

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**From:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>

**Sent:** Wednesday, September 20, 2023 10:53 AM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Berikut reservasinya Bu

5GMYZW

1.KUSUMA/SUZAN FAISAL MR

2 GA 533 J 22SEP 5 BDJCGK HK1 0655 0725 0815 \*1A/E\*

3 GA 422 J 22SEP 5 CGKDPS HK1 1215 3 1300 1600 \*1A/E\*  
4 GA 349 J 26SEP 2 DPSSUB HK1 1700 D 1730 1740 738 E 0 S  
BAGGAGE ALLOWANCE 30 KGS  
SEE RTSVC  
5 GA 532 J 20OCT 5 CGKBDJ HK1 1055 3 1140 1425 738 E 0 H  
BAGGAGE ALLOWANCE 30 KGS  
SEE RTSVC

Additional Reissue Charge = IDR 1.700.000

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Assistant  
Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

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After Hour & Public Holiday please contact our CONTACT CENTER  
Phone : 021-2922-7999 | Email : [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)

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<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Sent:** Wednesday, September 20, 2023 9:01 AM

**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
<[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>

**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>

**Subject:** RE: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy,

Benar, Mbak.

Ticket Denpasar-Banjarmasin minta di reroute menjadi Denpasar-Surabaya, dan untuk ticket Jakarta – Banjarmasin yang tidak dipergunakan masih dapat dipergunakan untuk next travel?

Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama

Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

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Fax: +62 21 782 2357, 2997 6612

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[Instagram](#): @trakindoutama

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**From:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>

**Sent:** Wednesday, September 20, 2023 8:34 AM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>;

[trakindo@antavaya.com](mailto:trakindo@antavaya.com)

**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Untuk GA533 Banjarmasin - Jakarta jam 07:25 sudah berhasil di revalidate Bu.

Untuk kepulangannya apakah maksudnya ingin di reroute untuk route Denpasar - Banjarmasin diganti menjadi Denpasar - Surabaya?

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Assistant

Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

**Office Hour : Monday - Friday 08:00 - 17:00**

After Hour & Public Holiday please contact our CONTACT CENTER

Phone : 021-2922-7999 | Email : [contactcenter@antavaya.com](mailto:contactcenter@antavaya.com)

Kami sangat menghargai jika Anda dapat memberikan penilaian atas pelayanan kami dengan klik link dibawah ini :

<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>

**Sent:** Tuesday, September 19, 2023 5:50 PM

**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

<[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>

**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>

**Subject:** RE: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy,

**Perubahannya sbb:**

22.09.2023 GA533/Banjarmasin-Jakarta 07.25-08.15

26.09.2023 GA349/Denpasar-Surabaya 17.30

Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama

Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142

Fax: +62 21 782 2357, 2997 6612

[www.trakindo.co.id](http://www.trakindo.co.id)

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[Facebook](#) • [LinkedIn](#) • [YouTube](#): PT Trakindo Utama

[Instagram](#): @trakindoutama

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---

**From:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>

**Sent:** Tuesday, September 19, 2023 3:53 PM

**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>;  
[trakindo@antavaya.com](mailto:trakindo@antavaya.com)

**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)

**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Mohon maaf sesuai informasi sebelumnya untuk all schedule saat ini sudah full booked Bu

Thanks and Regards,  
Fiqy Putr

Antavaya Implant Team Trakindo - Travel Assistant

Email : [vyatour.a@trakindo.co.id](mailto:vyatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

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<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>  
**Sent:** Tuesday, September 19, 2023 3:44 PM  
**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
<[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>  
**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>  
**Subject:** RE: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy,

GA 533 JL YL GL/BDJ CGK 3 0725 0815 E0/738 IR

Best Regards,

Myrta

PT Trakindo Utama  
Head Office  
TMT 1 Building, 11<sup>th</sup> Floor  
Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia  
Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142  
Fax: +62 21 782 2357, 2997 6612  
[www.trakindo.co.id](http://www.trakindo.co.id)  
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[Facebook](#) • [LinkedIn](#) • [YouTube](#): PT Trakindo Utama  
[Instagram](#): @trakindoutama

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---

**From:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>  
**Sent:** Tuesday, September 19, 2023 3:30 PM  
**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>;  
[trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)  
**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Mohon maaf untuk jadwal tersebut saat ini sudah full booked bu

AN22SEPBDDPS  
\*\* GARUDA INDONESIA - AN \*\* DPS [DENPASAR-BALI.ID](http://DENPASAR-BALI.ID)  
3 FR 22SEP 0000  
1 GA 537 JL YL GL /BDJ CGK 3 1515 1605  
E0/738 IR  
GA 426 JL YL GL /CGK 3 DPS D 1755 2055  
E0/738 IR 5:40  
2 GA 535 JL YL G /BDJ CGK 3 1015 1105  
E0/738 EQT  
GA 422 JL YL GL /CGK 3 DPS D 1300 1600

E0/738	IR	5:45							
3	GA	535	JL	YL	GL	/BDJ	CGK	3	1015 1105
E0/738	EQT								
	GA	410	JL	YL	GL	/CGK	3	DPS	D 1425 1720
E0/333		7:05							
4	GA	533	JL	YL	GL	/BDJ	CGK	3	0725 0815
E0/738	IR								
	GA	408	JL	YL	GL	/CGK	3	DPS	D 1130 1435
E0/773	IR	7:10							
5	GA	535	JL	YL	GL	/BDJ	CGK	3	1015 1105
E0/738	EQT								
	GA	414	JL	YL	GL	/CGK	3	DPS	D 1450 1745
E0/738	IR	7:30							
6	GA	533	JL	YL	GL	/BDJ	CGK	3	0725 0815
E0/738	IR								
	GA	422	JL	YL	GL	/CGK	3	DPS	D 1300 1600
E0/738	IR	8:35							

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Assistant  
Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

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<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>  
**Sent:** Tuesday, September 19, 2023 3:19 PM  
**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
<[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>  
**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>  
**Subject:** FW: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy

Mohon dibantu untuk merubah jam keberangkatan Banjarmasin-Jakarta lebih awal – 07.15 tanggal 22 Sept 2023

Ditunggu konfirmasinya.

Terima kasih.

Best Regards,

Myrta

PT Trakindo Utama  
Head Office  
TMT 1 Building, 11<sup>th</sup> Floor  
Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia  
Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142  
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[Instagram](#): @trakindoutama

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---

**From:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>  
**Sent:** Monday, August 21, 2023 4:50 PM  
**To:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>;  
[trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)  
**Subject:** Re: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Bu Myrta,

Noted to issued

Terlampir e-voucher dan e-ticket-nya, mohon diperiksa kembali

Booking Code	<b>HSS8ENCSCU</b>
Booking ID	VYOPMA230812144
Source Reference	AA23082104471C07953E
Source	HSKB
Booking Status	<b>CONFIRMED</b>

**Error! Filename not specified.**

- \* Mohon diperiksa kembali kelengkapan e-ticket / e-voucher sesuai permintaan.
- \* Persyaratan Penerbangan dapat di akses di link :  
<https://www.garuda-indonesia.com/id/id/news-and-events/kebijakan-operasional-terkait-covid19>
- \* Tiba di bandara min 2 jam sebelum keberangkatan.

Thanks and Regards,  
Fiqy Putri

Antavaya Implant Team Trakindo - Travel Consultant  
Email : [vayatour.a@trakindo.co.id](mailto:vayatour.a@trakindo.co.id) , [trakindo@antavaya.com](mailto:trakindo@antavaya.com)

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To compliment or complaint about our services, please click on the link below :  
<http://survey.antavaya.com/limesurvey/index.php/631582?lang=en>

---

**From:** Andromeda Lyrandrita <[alyrandrita@trakindo.co.id](mailto:alyrandrita@trakindo.co.id)>  
**Sent:** Monday, August 21, 2023 3:50 PM  
**To:** Vayatour A <[Vayatour.A@trakindo.co.id](mailto:Vayatour.A@trakindo.co.id)>; [trakindo@antavaya.com](mailto:trakindo@antavaya.com)  
<[trakindo@antavaya.com](mailto:trakindo@antavaya.com)>  
**Cc:** [ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com) <[ahmad.maulana@antavaya.com](mailto:ahmad.maulana@antavaya.com)>  
**Subject:** RE: Jakarta-Denpasar-Jakarta (Business Class) - SUZAN FAISAL KUSUMA

Dear Mbak Fiqy,

Mohon issue ticket Pak Faisal sbb:

Ticket tertulis dengan nama lengkap ybs: SUZAN FAISAL KUSUMA  
GFF : 222861995  
Business Class

1 GARUDA / GA 535 (J)  
Syamsudin Noor Airport (BDJ) - Friday, 22 Sep 2023 10:15 (UTC+8)  
Soekarno Hatta (CGK) - Friday, 22 Sep 2023 11:05 (UTC+7)  
+ 30 Baggage Allowance

2 GARUDA / GA 422 (J)  
Soekarno Hatta (CGK) - Friday, 22 Sep 2023 13:00 (UTC+7)  
Ngurah Rai (Bali) (DPS) - Friday, 22 Sep 2023 16:00 (UTC+8)  
+ 30 Baggage Allowance

3 GARUDA / GA 401 (D)  
Ngurah Rai (Bali) (DPS) - Tuesday, 26 Sep 2023 07:00 (UTC+8)  
Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 08:00 (UTC+7)  
+ 30 Baggage Allowance

4 GARUDA / GA 532 (D)  
Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 11:40 (UTC+7)  
Syamsudin Noor Airport (BDJ) - Tuesday, 26 Sep 2023 14:25 (UTC+8)  
+ 30 Baggage Allowance

Hotel InterCon Bali – Garden view

Terima kasih.



Best Regards,

Myrta

PT Trakindo Utama

Head Office

TMT 1 Building, 11<sup>th</sup> Floor

Jalan Cilandak KKO No.1, Jakarta 12560, Indonesia

Tel: +62 21 782 2373, 2997 6620 Ext. 1246 • Mobile: +62 812 1016 142

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=== Summary ===

Booking Code :6AJ7UM

Status :RESERVED

**Time Limit :Thursday, 17 Aug 2023 12:00**

Company :TRAKINDO UTAMA

Passenger

1. MR FAISAL KUSUMAH (ADULT)

1 GARUDA / GA 535 (J)

Syamsudin Noor Airport (BDJ) - Friday, 22 Sep 2023 10:15 (UTC+8)

Soekarno Hatta (CGK) - Friday, 22 Sep 2023 11:05 (UTC+7)

+ 30 Baggage Allowance

2 GARUDA / GA 422 (J)

Soekarno Hatta (CGK) - Friday, 22 Sep 2023 13:00 (UTC+7)

Ngurah Rai (Bali) (DPS) - Friday, 22 Sep 2023 16:00 (UTC+8)

+ 30 Baggage Allowance

3 GARUDA / GA 401 (D)

Ngurah Rai (Bali) (DPS) - Tuesday, 26 Sep 2023 07:00 (UTC+8)

Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 08:00 (UTC+7)

+ 30 Baggage Allowance

4 GARUDA / GA 532 (D)

Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 11:40 (UTC+7)

Syamsudin Noor Airport (BDJ) - Tuesday, 26 Sep 2023 14:25 (UTC+8)  
+ 30 Baggage Allowance

Payment

**Total Paid : 31,435,400.00 IDR //business class**

=====  
=

=== Summary ===

Booking Code :W7HJPJ

Status :RESERVED

**Time Limit :Monday, 14 Aug 2023 18:30**

Company :TRAKINDO UTAMA

Passenger

1. MR AZKHWALDI AZIZ CHAN (ADULT)

1 AIRASIA / QZ 781 (L)

Sepinggan Airport (BPN) - Friday, 22 Sep 2023 13:25 (UTC+8)

Ngurah Rai (Bali) (DPS) - Friday, 22 Sep 2023 15:05 (UTC+8)

No Ssr

Payment

**Total Paid : 1,215,300.00 IDR // economy class**

=====  
=

=== Summary ===

Booking Code :6AKDGG

Status :RESERVED

**Time Limit :Thursday, 17 Aug 2023 12:00**

Company :TRAKINDO UTAMA

Passenger

1. MR AZKHWALDI AZIZ CHAN (ADULT)

1 GARUDA / GA 407 (J)

Ngurah Rai (Bali) (DPS) - Tuesday, 26 Sep 2023 12:00 (UTC+8)

Soekarno Hatta (CGK) - Tuesday, 26 Sep 2023 12:55 (UTC+7)  
+ 30 Baggage Allowance

Payment

**Total Paid : 9,885,300.00 IDR // business class**

==== Summary ====

Booking Code :6AJJWW

Status :RESERVED

**Time Limit :Thursday, 17 Aug 2023 12:00**

Company :TRAKINDO UTAMA

Passenger

1. MR AZKHWALDI AZIZ CHAN (ADULT)

1 GARUDA / GA 572 (D)

Soekarno Hatta (CGK) - Sunday, 01 Oct 2023 13:55 (UTC+7)

Sepinggan Airport (BPN) - Sunday, 01 Oct 2023 17:10 (UTC+8)

+ 30 Baggage Allowance

Payment

**Total Paid : 7,319,900.00 IDR // business class**

==== Summary ====

Booking Code :5L8W4G

Status :RESERVED

**Time Limit :Thursday, 17 Aug 2023 12:00**

Company :TRAKINDO UTAMA

<