



FIELD OPERATION REPORT

STAR APPLICATION

Serviceman

Name: Agil Ibnu Laksmana Karya Salary No: 10000659 Date: 04/07/2023

Customer

Name / ID Cust: KANTOR PUSAT DIREKTORAT JENDERAL - 0001033693 / Site:

Machine/Engine

Model: C4.4MGSW SN: S1M06151 Equipment No: BC-299 SMU: 0000013629

Service Order	SO Desc
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8500245263	GOH BC20010_AE2
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Time Record

Description	Act Date	Seg	Opr	Start	End	Hours & Mins
Travel to customers	04/07/2023	STT1	-	17:41	17:42	00:01
Done	04/07/2023	STT1	-	17:42	17:43	00:00
Istirahat	04/07/2023	STT1		17:43	17:43	00:00
Travel to home	04/07/2023	STT2	-	17:43	17:45	00:01
Done	04/07/2023	S01	-	17:55	17:58	00:02
Istirahat	04/07/2023	S01		17:56	17:56	00:00
Total						0:5

Customer Satisfaction Survey

1. Seberapa cepat Trakindo dalam menyelesaikan pekerjaan?	☆☆☆☆☆
2. Seberapa cepat Trakindo merespon permintaan anda?	☆☆☆☆☆
3. Seberapa puas Anda dengan kualitas layanan Trakindo?	☆☆☆☆☆
4. Secara keseluruhan bagaimana kepuasan Anda terhadap layanan Trakindo?	★★★★★

Customer Comments:**Customer Acknowledgement**

Name (In Capital)	Approved Date & Time
Agus Phone : +62813-6558-1307	04 Juli 2023

Approved by / SN - 04 Juli 2023
Triggerred by Approval at Supervisor Application