

Djunaedi Ardinansa

From: Berlin Pabunta
Sent: Jumat, 17 Februari 2023 10.07
To: Sony Djuhansyah
Cc: Djunaedi Ardinansa; Feriyanto; Alhert Dedy Tongka; Eko Rutin Rianto; Agoes Soeprijanto; Muhammad Saleh
Subject: FW: Problem Genset PT. MNS- Extend to PT. Loka Indah Lestari

Importance: High

Semangat pagi pak Sony,

Kami ucapkan terima kasih atas support pak Djunaedi dan mas Feriyanto yang sudah membantu menyelesaikan masalah genset di Manado dalam minggu ini sehingga customer memberikan apresiasi atas support ini.

Selanjutnya kami mohon izin untuk extend pak Djunaedi dan mas Feriyanto hingga hari Rabu tanggal 22 Feb di Manado-Gorontalo berhubung ada customer major account TU yang baru melakukan pembelian genset di tahun lalu dan akan melakukan commissioning dan bermasalah dengan sinkronisasi (2x C13 + 1x DE275) di site. Tim kami di site sudah coba melakukan setting di genset namun belum berhasil dan customer per MS teams kemarin sudah complain karena project commissioning pabrik baru terkendala dengan hal ini.

Mohon supportnya untuk event ini agar problem sinkronisasi dan commissioning bisa berjalan lancar.

Terima kasih

Regards

Berlin Pabunta
Manado Branch

PT Trakindo Utama

Jl. Raya Maria Walanda Maramis, Km. 10, Watutumou - Kalawat

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From: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>

Sent: 09 February 2023 15:18

To: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>; Christovel Kaunang <Christovel.Kaunang@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Sudirno Rino <sudirno.rino@trakindo.co.id>; Muhammad Sopiandi <muhammad.sopiandi@trakindo.co.id>; Muhammad Riduansyah <muhammad.riduansyah@trakindo.co.id>; Yogo Sutirto <yogo.sutirto@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Muhammad Saleh <muhammad.saleh@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Alhert,Bu Julia, Pak Windy, Mas Sopiandi
Terlampir TCAR saya.

Mas Dirno, Mas Riduansyah
Tolong dibantu proses TCAR mas feriyanto

Mas Sopiandi,
Tolong dibantu arrange ticket saya dan mas feriyanto

Cek Gu Yogo Sutirto
Izin ye Cek Gu, Jika di manado sudah selesai dan pangkalan bun butuh support hayuu kita gas keun. Sorry ye cek gu.

Terima Kasih

Best Regard

Djunaedi Ardinansa
Marine Service Advisor

PT Trakindo Utama



Pontianak Branch

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A member of  **Tiara Marga Trakindo Group**

From: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Sent: Senin, 06 Februari 2023 16.42

To: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>; Christovel Kaunang <Christovel.Kaunang@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhammad.saleh@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Baik Pak Djunaedi.

Kami menyesuaikan dengan waktu yang tersedia.

Mba [@Thea Laksita Rimbi](#) & Pak Jeiren.

Mohon di reschedule Akomodasi sesuai permintaan dibawah Check in tanggal 12 Feb 23.

Mba [@Julia Nelwan](#)

Sambil Tunggu PO dari customer untuk pembuatan Service Order.

Best Regards,

Alhert Dedy Tongka

Service Dept Manado

PT Trakindo Utama

Jl. Maria Walanda Maramis Km. 10 Watutumou-Kalawat,
Minahasa Utara, Sulawesi Utara 95378, Indonesia

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From: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>

Sent: 06 February 2023 16:00

To: Alhert Dedy Tongka <albert.tongka@trakindo.co.id>; Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>; Christovel Kaunang <Christovel.Kaunang@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhhammad.saleh@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Alhert

Mohon maaf sebelumnya, untuk flight ke manado besok jadwalnya mesti menunggu 1 hari untuk penerbangan selanjutnya.

Pontianak (PNK) → Manado (MDC) | Tue, 7 Feb 2023 | 1 passenger(s) | Economy

< Mon, 6 Feb See Price Tue, 7 Feb Rp 3.228.480 Wed, 8 Feb Rp 2.827.000 Thu, 9 Feb Rp 2.701.000 Fri, 10 Feb Rp 2.514.000 Sat, 11 Feb Rp 2.452.000 Sun, 1 Rp 2.5...

Reschedule+

 Citilink + 1 more

07:30 33h 45m 18:15 (+1d) 
PNK 1 stop MDC

R

[Flight Details](#) [Fare & Benefits](#) [Refund](#) [Reschedule](#) [Available Promo](#) 

Reschedule+

 Citilink + 1 more

F

Apakah memungkinkan pak jika di reschedule keberangkatan kami ke manado di hari minggu tanggal 12 feb 23?

Terima Kasih

Best Regard

Djunaedi Ardinansa
Marine Service Advisor

PT Trakindo Utama



Pontianak Branch

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A member of  **Tiara Marga Trakindo Group**

From: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Sent: Senin, 06 Februari 2023 14.02

To: Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>; Christovel Kaunang <Christovel.Kaunang@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Selamat M Sigalingging <selamat.sigalingging@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhhammad.saleh@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Pak Jeiren [@Christovel Kaunang](#) & Mba [@Thea Laksita Rimbi](#)

Mohon dibantu akomodasi Hotel di Sutan Raja Maumbi untuk Pak Juanedi Selama di manado.

Berikut referency TCARNya

Best Regards,

Alhert Dedy Tongka
Service Dept Manado

PT Trakindo Utama

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Minahasa Utara, Sulawesi Utara 95378, Indonesia
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From: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>

Sent: 03 February 2023 17:21

To: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>; Selamat M Sigalingging <selamat.sigalingging@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Selamat M Sigalingging <selamat.sigalingging@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhhammad.saleh@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Sore Pak Alhert,

Baik pak jika dijadwal kan di tanggal 7 feb 23.

Pak Tedy, Pak Selamat

As discuss kita terkait kelanjutan development fast track electrician mas feriyanto silahkan dilanjutkan ke Pak Alhert atau Pak Agoes.

Terima Kasih

Best Regard

Djunaedi Ardinansa

Marine Service Advisor

PT Trakindo Utama



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A member of  **Tiara Marga Trakindo Group**

From: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Sent: Jumat, 03 Februari 2023 15.05

To: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>; Thea Laksita Rimbi <thea.rimbi@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprjanto@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Selamat M Sigalingging <selamat.sigalingging@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhammad.saleh@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Selamat Sore Pak Djunaedi.

Informasi bahwa keterbatasan waktu yang tersedia dari Pak Djunaedi terkait dengan planning TU Pontianak mohon bisa dibantu untuk minggu depan sudah bisa visit ke Manado Pak.

Mungkin akan sangat lebih baik jika Hari Selasa 7 Januari 2023.

Mba @Thea Laksita Rimbi

Nanti dibantu akomodasi Pak Junaedi

Best Regards,

Alhert Dedy Tongka

Service Dept Manado

PT Trakindo Utama

Jl. Maria Walanda Maramis Km. 10 Watutumou-Kalawat,

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alhert.tongka@trakindo.co.id

From: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>

Sent: 01 February 2023 16:09

To: Julia Nelwan <julia.nelwan@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Feriyanto <F.Feriyanto@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Selamat M Sigalingging <selamat.sigalingging@trakindo.co.id>; Tedy Setiadi <tedy.setiadi@trakindo.co.id>; Muhammad Saleh <muhammad.saleh@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Mba Julia,

As discuss kita tadi ada 2 opsi yang akan di tawarkan ke customer:

1. Short term solution

Menghubungkan proteksi yang ada di EMCP 4.2 (via relay output—common shutdown,common alarm) dengan proteksi panel synchron.

Part yang dibutuhkan :

- Fuse holder + fuse 4 A / MCB 4 A 2 buah
- Relay DC 24V schneider 2 buah
- Cable NYAF 4 x 2,5mm (panjang kabel yang dibutuhkan sesuai dengan jarak panel genset dengan panel synchron)

2. Long term solution

Pemasangan module auto synchron (bisa base load dan island mode)

Mas Feriyanto , FYI ya.

Terima Kasih

Best Regard

Djunaedi Ardinansa
Marine Service Advisor

PT Trakindo Utama



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A member of  **Tiara Marga Trakindo Group**

From: Julia Nelwan <julia.nelwan@trakindo.co.id>

Sent: Selasa, 31 Januari 2023 15.16

To: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Oke Pak berlin.

Terima kasih

Best Regards,

Julia Nelwan

ISR – Manado Region

PT Trakindo Utama

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Julia.nelwan@trakindo.co.id

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From: Berlin Pabunta <berlin.pabunta@trakindo.co.id>

Sent: 31 January 2023 14:41

To: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Allen

Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Mb June,

Tolong dibuatkan msteam dengan team service Manado agar bisa diskusi dengan pak Djunaedi.

Terima kasih

Regards

Berlin Pabunta

Manado Branch

PT Trakindo Utama

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From: Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>

Sent: 27 January 2023 12:27

To: Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Team

Kapan kita bisa open discuss for next step.

Terima Kasih

Best Regard

Djunaedi Ardinansa

PT Trakindo Utama



Pontianak Branch

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A member of  **Tiara Marga Trakindo Group**

From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Sent: Kamis, 26 Januari 2023 16.19

To: Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Jeini Helena Pinaria <jeini.pinaria@id.wilmar-intl.com>; jeini.helena@wilmar.co.id; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

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Dear P'Lisanuddin,

Benar, actual di lapangan untuk Genset no.4- 6. Untuk Genset no. 1 – 3 panel lama.

Thnks

Roy T



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From: Lisanuddin Alwi [<mailto:lisanuddin.alwi@trakindo.co.id>]

Sent: 26 January 2023 13:55

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>; Julia Nelwan <julia.nelwan@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Jeini Helena Pinaria <jeini.pinaria@id.wilmar-intl.com>; jeini.helena@wilmar.co.id; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak @Roy Tamahari

Trima kasih Pak informasinya, Pak mau konfirmasi aja pada drawing disebutkan genset G1, G2, G3, apakah yg dimaksudkan itu aktualnya adalah genset G4, G5 dan G6, karena genset Caterpillarnya itu G6 sebagaimana yg diinformasikan rekan-rekan dari Multi Nabati...klw dari drawing kapasitas genset semuanya 1250KVA Pak (Genset CAT 1500kVA)

Best Regards,

Lisanuddin Alwi

Service Advisor

Services Command Center – East Indonesian Area Division

PT Trakindo Utama

Jl. Prof. Dr. H. Abdurahman Basalamah No. 2, Panaikang

Makassar 90231, Sulawesi Selatan PO BOX 1121, Indonesia

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lisanuddin.alwi@trakindo.co.id

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From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Sent: 26 January 2023 13:13

To: Julia Nelwan <julia.nelwan@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Jeini Helena Pinaria <jeini.pinaria@id.wilmar-intl.com>; jeini.helena@wilmar.co.id; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

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Dear B'Julia,

Terlampir wiring panel syncrohn.

Mohon informasi mengenai perbaikan genset ini, apakah spare part AVR sudah tersedia?

Thnks

Roy T



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From: Roy Tamahari

Sent: 10 January 2023 16:52

To: Julia Nelwan <julia.nelwan@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardiansa@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Jeini Helena Pinaria <jeini.pinaria@id.wilmar-intl.com>; jeini.helena@wilmar.co.id; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear B'Julia,

Drawing ini kami lagi minta kembali ke vendor yg buat panel syncrohn ini.

Jika sudah ada, kami akan kirim.

Thnks

Roy T

From: Julia Nelwan [<mailto:julia.nelwan@trakindo.co.id>]

Sent: 10 January 2023 13:33

To: Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Jeini Helena Pinaría <jeini.pinaria@id.wilmar-intl.com>; jeini.helena@wilmar.co.id; Allen Mumu <allen.mumu@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Roy dan Team,

Melanjutkan komunikasi sebelumnya.

Mohon dibantu update, apakah data wiring diagram yang tim Trakindo minta sebelumnya sudah bisa dikirimkan ?

Terima kasih

Best Regards,

Julia Nelwan
ISR – Manado Region

PT Trakindo Utama

Jl. Raya Maria Walanda Maramis Km. 10 Watutumou – Kalawat, Manado, Sulawesi Utara
Tel. +62 431 813 240, 813 220, 813 201 Ext. 3327 • Mobile: +62 812 4587 9404

Julia.nelwan@trakindo.co.id
www.trakindo.co.id

From: Julia Nelwan

Sent: 08 December 2022 15:35

To: Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Allen Mumu <allen.mumu@trakindo.co.id>; Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Herman & Tim,

Noted Pak. Untuk undangan meeting sudah saya buat di email terpisah, diharapkan kehadirannya dan apabila ada dari tim PT. MNS yang belum menerima undangan dan dibutuhkan untuk ikut meeting tersebut mohon diinfokan ke saya.

Terlampir email undangan meeting untuk besok.

Terima kasih

Best Regards,

Julia Nelwan

ISR – Manado Region

PT Trakindo Utama

Jl. Raya Maria Walanda Maramis Km. 10 Watutumou – Kalawat, Manado, Sulawesi Utara

Tel. +62 431 813 240, 813 220, 813 201 Ext. 3327 • Mobile: +62 812 4587 9404

Julia.nelwan@trakindo.co.id

www.trakindo.co.id

From: Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>

Sent: 08 December 2022 13:01

To: Julia Nelwan <julia.nelwan@trakindo.co.id>; Allen Mumu <allen.mumu@trakindo.co.id>; Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

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Dear Bu Julia

Mohon dimajukan jam 14.00 WITA ya

Regards,

Herman S.



E&I Dept.



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From: Julia Nelwan [<mailto:julia.nelwan@trakindo.co.id>]

Sent: 08 December 2022 13:57

To: Allen Mumu <allen.mumu@trakindo.co.id>; Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Subject: Re: Problem Genset PT. MNS

Dear Pak Roy,

Mohon maaf untuk meeting hari ini apakah bisa direschedule besok (9 dec) jam 15.00 WITA ?

Terima kasih

Get [Outlook for iOS](#)

From: Allen Mumu <allen.mumu@trakindo.co.id>
Sent: Thursday, December 8, 2022 11:59:08 AM
To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>
Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>
Subject: Re: Problem Genset PT. MNS

Dear Pak Roy,
Kamibupdate segera yah....untuk plan meeting di tanggal ini.

Thanks,
Allen

Get [Outlook for Android](#)

From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>
Sent: Wednesday, December 7, 2022, 16:29
To: Allen Mumu <allen.mumu@trakindo.co.id>
Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>
Subject: RE: Problem Genset PT. MNS

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Dear P'Allen,
Apakah bisa besok Kamis, 8/12-2022 jam 14:00?

Thnks

Roy T



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From: Allen Mumu [<mailto:allen.mumu@trakindo.co.id>]

Sent: 07 December 2022 11:35

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Roy,

Komunikasi dengan tim service, AVR sudah masuk dalam temuan saat inspeksi awal. Tapi ref komunikasi sebelumnya, memang kami harapkan ada Langkah troubleshoot juga sehingga bisa memastikan rekomendasi secara keseluruhan.

Kendala electrician sebelumnya untuk troubleshoot ini, kami akan disupport oleh tim teknikal kami. Sebelum kunjungan dari tim teknikal kami, please bantu luangkan waktunya Pak Roy bersama tim teknis MNS untuk diskusi online (via zoom, teams, dll) bersama tim teknikal kami. Mohon info kesediaan waktu tim MNS yang memungkinkan untuk kami arrange meeting onlinenya.

Best Regards

Allen Mumu

Sales Department/EIA

PT Trakindo Utama

Jl Raya Maria Walanda Maramis KM 10 Watutumou Kec. Kalawat 95378

Minahasa Utara, Sulawesi Utara, Indonesia

Tel. [+62 431 813 240](tel:+62431813240), 813 220, 813 201 Mobile: [+62 811 434 3 334](tel:+628114343334)

allen.mumu@trakindo.co.id

www.trakindo.co.id

Call Center 1500 228

Facebook • LinkedIn • YouTube: PT Trakindo Utama

Instagram: @trakindoutama

ADVANCING YOU FORWARD®

A member of Tiara Marga Trakindo

From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Sent: 07 December 2022 11:09

To: Allen Mumu <allen.mumu@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Importance: High

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear P'Allen,
Noted, terima kasih

Rgds

Roy T



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From: Allen Mumu [<mailto:allen.mumu@trakindo.co.id>]

Sent: 07 December 2022 11:01

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka

<albert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Pak Roy,
Terkait problem tegangan dan kebutuhan AVR, segera kami update.
Kami lakukan koordinasi dengan tim service lebih dulu.

Best Regards

Allen Mumu

Sales Department/EIA

PT Trakindo Utama

Jl Raya Maria Walanda Maramis KM 10 Watutumou Kec. Kalawat 95378

Minahasa Utara, Sulawesi Utara, Indonesia

Tel. [+62 431 813 240](tel:+62431813240), 813 220, 813 201 Mobile: [+62 811 434 3 334](tel:+628114343334)

allen.mumu@trakindo.co.id

www.trakindo.co.id

Call Center 1500 228

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Instagram: @trakindoutama

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A member of Tiara Marga Trakindo

From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>

Sent: 07 December 2022 10:15

To: Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Alhert Dedy Tongka <albert.tongka@trakindo.co.id>; Julia Nelwan

<julia.nelwan@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

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Dear Team Trakindo,
Mohon informasi kapan bisa datang selesaikan problem di genset ini?
Apakah material AVR ini ready stock?
Mohon konfirmasinya.

Rgds

Roy T

www.pastisania.com

Pasti Sania

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PastiSania

Pasti Sania

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From: Herman Althin Sumolang

Sent: 03 December 2022 09:47

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear Tim Trakindo

Saat Ini Generator tidak bisa mengeluarkan tegangan, ada kerusakan pada AVR

Regards,

Herman S.



E&I Dept.

From: Roy Tamahari

Sent: 02 December 2022 17:22

To: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa <djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear P'Herman,

Segera info ke team Trakindo masalah genset ini.

Agar bisa cepat perbaikan genset ini.

Thnks

Roy T

From: Roy Tamahari

Sent: 25 November 2022 11:15

To: Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy

Harvy Roti <Windy.H.Roti@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Benny Marpaung

<benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa

<djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Dear P'Herman,

Agar di sampaikan problem yg di alami genset Cat ini sekarang.

Thnks

Roy T

From: Alhert Dedy Tongka [<mailto:alhert.tongka@trakindo.co.id>]

Sent: 24 November 2022 17:49

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>; Julia Nelwan <julia.nelwan@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy

Harvy Roti <Windy.H.Roti@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Benny Marpaung

<benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>; Djunaedi Ardinansa

<djunaedi.ardinansa@trakindo.co.id>; SCC EIA <SCCEIA@TMTGroup.onmicrosoft.com>; Agoes Soeprijanto <Agoes.Soeprijanto@trakindo.co.id>

Subject: RE: Problem Genset PT. MNS

Salam Kenal Pak Roy.

Kami mendapat request electrician dari team PT. MNS.

Mohon kami diinformasikan Pak terkait apa sebenarnya yang dibutuhkan oleh team PT. MNS kebutuhan electrician ini.

Mungkin bisa didetailkan Pak kebutuhannya.

Best Regards,

Alhert Dedy Tongka
Service Dept Manado

PT Trakindo Utama

Jl. Maria Walanda Maramis Km. 10 Watutumou-Kalawat,
Minahasa Utara, Sulawesi Utara 95378, Indonesia
Tel: +62431 813 220 Ext. 3320 • Mobile: +62 8124486864
Fax: +62431 813 212

alhert.tongka@trakindo.co.id

www.trakindo.co.id

Call Center 1500 228

Facebook • LinkedIn: PT Trakindo Utama

From: Roy Tamahari <roy.tamahari@id.wilmar-intl.com> ssc

Sent: 24 November 2022 15:19

To: Julia Nelwan <julia.nelwan@trakindo.co.id>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>; Herman Althin Sumolang <herman.sumolang@id.wilmar-intl.com>; Benny Marpaung <benny.marpaung@id.wilmar-intl.com>; Melchior Raming <melchior.raming@id.wilmar-intl.com>

Subject: RE: Problem Genset PT. MNS

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Dear B' Julia,

Noted, terima kasih.

Kami sangat berharap genset ini bisa segera di perbaiki.

Mengingat kondisi cuaca sekarang ini yg mengakibatkan gangguan pada supply power PLN.

Thnks

Roy T



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From: Julia Nelwan [<mailto:julia.nelwan@trakindo.co.id>]

Sent: 24 November 2022 14:34

To: Roy Tamahari <roy.tamahari@id.wilmar-intl.com>; Alhert Dedy Tongka <alhert.tongka@trakindo.co.id>

Cc: Allen Mumu <allen.mumu@trakindo.co.id>; Berlin Pabunta <berlin.pabunta@trakindo.co.id>; Lisanuddin Alwi <lisanuddin.alwi@trakindo.co.id>; Windy Harvy Roti <Windy.H.Roti@trakindo.co.id>

Subject: Problem Genset PT. MNS

Importance: High

Dear Pak Roy,

Melanjutkan komunikasi saya lewat telepon, email ini saya buat untuk membuka komunikasi antara pihak service Trakindo dengan pihak technician dari PT. MNS. Didalam email ini ada saya libatkan pak Alhert sebagai Supervisor Teknisi PT. Trakindo Utama.

Mohon bantuannya juga agar Pak Roy bisa melibatkan team nya dalam email ini dengan tujuan untuk membahas problem serta membahas terkait support-support apa yang dibutuhkan Pak Roy dan tim. Diharapkan dari emailnya kami bisa mendapatkan info dan atau referrensi terkait problem genset PT. MNS sambil parallel kami siapkan teknisi untuk eksekusi Job ini.

Dear Pak Alhert,

Pak Roy merupakan PIC terkait Genset di PT. Multi Nabati. Dipersilahkan apabila ada yang perlu ditanyakan ke Pak Roy dan tim terkait genset PT. MNS.

Terima kasih

Best Regards,

Julia Nelwan
ISR – Manado Region

PT Trakindo Utama
Jl. Raya Maria Walanda Maramis Km. 10 Watutumou – Kalawat, Manado, Sulawesi Utara
Tel. +62 431 813 240, 813 220, 813 201 Ext. 3327 • Mobile: +62 812 4587 9404
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www.trakindo.co.id