

Muhammad Ishak

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>
Sent: 01 February 2023 08:01
To: Noor Wahyudi; Muhammad Ishak
Cc: Sumardi; mark Wardill; Warwick Newson; Ridwan Undru
Subject: RE: DTAP Winners Prize coordination

Importance: High

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Hi Noor, thanks for the information regarding your passport and visa applications process. Hopefully you will receive the passport soon!

We have the following schedule tentatively booked:

20-24 Feb 2023 – attend Peoria Learning Centre for Undercarriage Repair class, and meetings with GDL
27 Feb – 3 March – attend facility tours.

Please go ahead and book your travel as soon as you can, and look to arrive in Peoria on the Saturday 18 Feb to allow yourselves enough time to get over the jet lag!

Let me know if you have any other questions!

Kind Regards,

Rebecca Pilkington | Training Consultant
Caterpillar | Global Dealer Learning | Melbourne
☎ + 61 9953 9550 | ✉ Pilkington_Rebecca@cat.com

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Caterpillar: Confidential Green

From: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>
Sent: Tuesday, January 31, 2023 11:37 AM
To: Muhammad Ishak <MUHAMMAD.ISHAK@TRAKINDO.CO.ID>; Rebecca Pilkington <Pilkington_Rebecca@cat.com>
Cc: Sumardi Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>
Subject: RE: DTAP Winners Prize coordination
Importance: High

CAUTION: EXTERNAL EMAIL

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Hi [@Rebecca Pilkington](#),

Me and Ishak have already finished with our visa application and it got accepted by the US Embassy.
But we haven't got the passport yet because it is still being transported from the US Embassy to our hometown.

Since we have already got the schedule for training Undercarriage at 21st – 23rd February, is it possible for us to get
the 1 week facility tour after the training?

If it's possible, we'll try to book the flight itinerary ASAP to prevent from a problem later on.

Thanks.

Best Regards,

Noor Wahyudi

Product Support Executive – Major Account

PT Trakindo Utama

North Kalimantan Division

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A member of **Tiara Marga Trakindo Group**

From: Muhammad Ishak <Muhhammad.Ishak@trakindo.co.id>

Sent: Tuesday, November 15, 2022 11:25 AM

To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>

Cc: Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson
<Newson_Warwick_A@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>

Subject: RE: DTAP Winners Prize coordination

Hi Rebecca

Thank for the information. We on progress for our visa application. That's very helpful for us if we get the new visa
invitation letter with new date. So we have more evidence that will make easier for apply visa.

Thanks,

Best Regards,

Muhammad Ishak
Technician

PT Trakindo Utama
Muara Teweh Branch
Jl. Ahmad Yani RT. 16B Muara Teweh 73811
Barito Utara, Kalimantan Tengah
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Mobile +62 82251377050
Call Center 1500 228
heri.susanto@trakindo.co.id
www.trakindo.co.id

A member of **Tiara Marga Trakindo Group**

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>
Sent: 14 November 2022 9:55
To: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; Muhammad Ishak <Muhammad.Ishak@trakindo.co.id>
Cc: Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>
Subject: RE: DTAP Winners Prize coordination

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Hi Noor and Ishak, we have moved your enrolment in the Undercarriage class to the February 21st – 23rd, 2023. Please continue with your visa applications and we will make the necessary changes from our end.

Let me know if you require another visa letter with the new dates.

Kind Regards,

Rebecca Pilkington | Training Consultant
Caterpillar | Global Dealer Learning | Melbourne
☎ + 61 9953 9550 | ✉ Pilkington_Rebecca@cat.com

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Caterpillar: Confidential Green

From: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>
Sent: Monday, November 7, 2022 5:29 PM
To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>
Cc: Sumardi Sumardi <sumardi@trakindo.co.id>; Muhammad Ishak <MUHAMMAD.ISHAK@TRAKINDO.CO.ID>; mark

Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>

Subject: RE: DTAP Winners Prize coordination

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Dear [@Rebecca Pilkington](#),

Thank you so much for the update,

For now me and Ishak are still taking care of our visa. If everything runs well, we expect to finished it on early January. We'll give you the update about it later on.

Best Regards,

Noor Wahyudi

Product Support Executive – Major Account

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A member of **Tiara Marga Trakindo Group**

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Sent: Monday, November 7, 2022 2:26 PM

To: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; Ridwan Undru <ridwan.undru@trakindo.co.id>

Cc: Sumardi <sumardi@trakindo.co.id>; Muhammad Ishak <Muhammad.Ishak@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>

Subject: RE: DTAP Winners Prize coordination

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Hi Noor & Ishak, the next Undercarriage class is scheduled in Peoria from February 21st – 23rd, 2023. We will need to move your enrolments into this class if you cannot get the visa approved earlier.

Kind Regards,

Rebecca Pilkington | Training Consultant

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Caterpillar: Confidential Green

From: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>

Sent: Friday, October 28, 2022 7:30 PM

To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>

Cc: Sumardi Sumardi <sumardi@trakindo.co.id>; Muhammad Ishak <MUHAMMAD.ISHAK@TRAKINDO.CO.ID>

Subject: RE: DTAP Winners Prize coordination

Importance: High

CAUTION: EXTERNAL EMAIL

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Hi [@Warwick](#) & [@Rebecca](#),

Thank you so much for the feedback,

Currently I'm still on progress with the travel agent to process The Visa for US Trip. I will do my best to give the exact date or estimation once the visa is completed.

Please inform us again later on if Peoria Learning Centre have any classes scheduled early next year.

Thank you.

Best Regards,

Noor Wahyudi

Product Support Executive – Major Account

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A member of **Tiara Marga Trakindo Group**

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Sent: Friday, October 28, 2022 10:36 AM

To: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; Ridwan Undru <ridwan.undru@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>

Cc: Sumardi <sumardi@trakindo.co.id>; Warwick Newson <Newson_Warwick_A@cat.com>

Subject: RE: DTAP Winners Prize coordination

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Hi Noor, following on from Warwick's email to you, I will contact our Peoria Learning Centre to see if they have any classes scheduled early next year.

Kind Regards,

Rebecca Pilkington | Training Consultant

Caterpillar | Global Dealer Learning | Melbourne

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Caterpillar: Confidential Green

From: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>

Sent: Tuesday, October 25, 2022 11:50 AM

To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Ridwan Undru <ridwan.undru@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>

Cc: Sumardi Sumardi <sumardi@trakindo.co.id>; Warwick Newson <Newson_Warwick_A@cat.com>

Subject: RE: DTAP Winners Prize coordination

Importance: High

CAUTION: EXTERNAL EMAIL

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Hi @Rebecca & @Mark,

Updated info regarding to the trip,

I have already contacted the travel agent for the visa submission here in Indonesia, and they said that the visa interview queue right now for US Visa is already on **15th December 2022**.

The process would take around **10 days**, which means the best possibility for the visa to be done would be around **End of December 2022**.

Which means my trip & Ishak to Peoria would need to be rescheduled until January or February. Is it still possible?

Thank you.

Best Regards,

Noor Wahyudi

Product Support Executive – Major Account

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A member of **Tiara Marga Trakindo Group**

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Sent: Monday, October 10, 2022 5:23 AM

To: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; Ridwan Undru <ridwan.undru@trakindo.co.id>

Cc: Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>; Warwick Newson <Newson_Warwick_A@cat.com>

Subject: FW: DTAP Winners Prize coordination

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Hi Noor, please find attached your visa invitation letter. Please go ahead and arrange your visa now – let me know when you have obtained your visa 😊

Kind Regards,

Rebecca Pilkington | Training Consultant

Caterpillar | Global Dealer Learning | Melbourne

☎ + 61 9953 9550 | ✉ Pilkington_Rebecca@cat.com

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From: Tonya Perez <Perez_Tonya_L@cat.com>

Sent: Saturday, October 8, 2022 2:20 AM

To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Subject: RE: DTAP Winners Prize coordination

Great. Thank you Rebecca.

Attached is the Visa Invitation Letter for Noor.

Let me know if you need anything else. Hope you have a beautiful weekend!

Blessings,

Tonya Perez

Product & Technical Training Specialist

Global Dealer Learning

Caterpillar Inc.

Phone (309) 266-0816

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Caterpillar: Confidential Green

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Sent: Thursday, October 6, 2022 8:51 PM

To: Tonya Perez <Perez_Tonya_L@cat.com>

Subject: FW: DTAP Winners Prize coordination

Hi Tonya, please find attached the new passport details for Noor 😊

Kind Regards,

Rebecca Pilkington | Training Consultant

Caterpillar | Global Dealer Learning | Melbourne

☎ + 61 9953 9550 | ✉ Pilkington_Rebecca@cat.com

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From: Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>
Sent: Friday, October 7, 2022 11:35 AM
To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Muhammad Ishak <MUHAMMAD.ISHAK@TRAKINDO.CO.ID>; Ridwan Undru <ridwan.undru@trakindo.co.id>
Cc: Warwick Newson <Newson_Warwick_A@cat.com>; Sumardi Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>
Subject: RE: DTAP Winners Prize coordination

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Hi [@Rebecca Pilkington](#),

Here I attached my newest Passport with a Passport Number of E0840933.

Please kindly continue with the progress and inform us later on if there is still anything any thing we need to complete.

Thanks.

Best Regards,

Noor Wahyudi
Product Support Executive – Major Account

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A member of **Tiara Marga Trakindo Group**

From: Rebecca Pilkington <Pilkington_Rebecca@cat.com>
Sent: Friday, October 7, 2022 6:10 AM
To: Muhammad Ishak <Muhammad.Ishak@trakindo.co.id>; Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>;
Ridwan Undru <ridwan.undru@trakindo.co.id>
Cc: Warwick Newson <Newson_Warwick_A@cat.com>; Sumardi <sumardi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>
Subject: RE: DTAP Winners Prize coordination
Importance: High

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Hi Ishak, great news – we have your visa invitation letter (see attached). Please go ahead with your visa appointment and good luck! We hope you get the visa soon and can start to make travel bookings 😊 Please keep me updated with your progress!

Noor, we just need an updated Passport number for your Visa Invitation Letter – do you have this yet?

Kind Regards,

Rebecca Pilkington | Training Consultant
Caterpillar | Global Dealer Learning | Melbourne
☎ + 61 9953 9550 | ✉ Pilkington_Rebecca@cat.com

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Caterpillar: Confidential Green

From: Muhammad Ishak <Muhammad.Ishak@trakindo.co.id>
Sent: Thursday, September 29, 2022 1:45 PM
To: Rebecca Pilkington <Pilkington_Rebecca@cat.com>; Sumardi Sumardi <sumardi@trakindo.co.id>; Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>
Cc: Warwick Newson <Newson_Warwick_A@cat.com>
Subject: Re: DTAP Winners Prize coordination

CAUTION: EXTERNAL EMAIL

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Hi [@Rebecca Pilkington](#)

Sorry for late response. This is my passport and my vaccination details.

Thank you.

Best Regards,

Muhammad Ishak
Technician

PT Trakindo Utama
Muara Teweh Branch
Jl. Ahmad Yani RT. 16B Muara Teweh [73811](#)
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A member of **Tiara Marga Trakindo Group**

Dari: Rebecca Pilkington <Pilkington_Rebecca@cat.com>

Terkirim: Rabu, 28 September 2022 2.08 PM

Kepada: Sumardi <sumardi@trakindo.co.id>; Noor Wahyudi <Noor.Wahyudi@trakindo.co.id>; Muhammad Ishak <Muhammad.Ishak@trakindo.co.id>; mark Wardill <Wardill_Mark_J@cat.com>

Cc: Warwick Newson <Newson_Warwick_A@cat.com>

Subjek: DTAP Winners Prize coordination

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Hi Sumardi, Noor and Ishak, thanks for your time today to discuss the travel plans for the trip to the USA. As mentioned we are finalising the facility tour agenda, and will forward that once its confirmed. I will follow up with the facility tour arranger on the recommended hotel for Noor and Ishak to stay at (we need to find out which hotels offer the shuttle bus service to and from the Caterpillar facility) and I will advise you once I know which hotel you should book.

I have attached the rough trip program that we looked at during our meeting today, so that you can see the daily breakdown of activities each day. Once you have secured your visas, I suggest you book tentative flights. Please forward us a copy of the flight itinerary once you have booked, and I can update the trip program file with the relevant details.

Iskak, we hope to receive your passport and vaccination details as soon as possible, so that Tonya can prepare your visa invitation letter.

Noor, please let us know the new passport number as soon as you receive it, so that I can forward it onto Tonya to update your visa invitation letter.

Mark will also investigate whether you are required to have the electronic passport or whether the other type of passport will be sufficient.

Please let us know if you have any other questions, otherwise we will talk with you again in two weeks' time, to see how the visa applications are progressing, and share the more detailed facility tour agenda.

Kind Regards,

Rebecca Pilkington | Training Consultant

Caterpillar | Global Dealer Learning | Melbourne

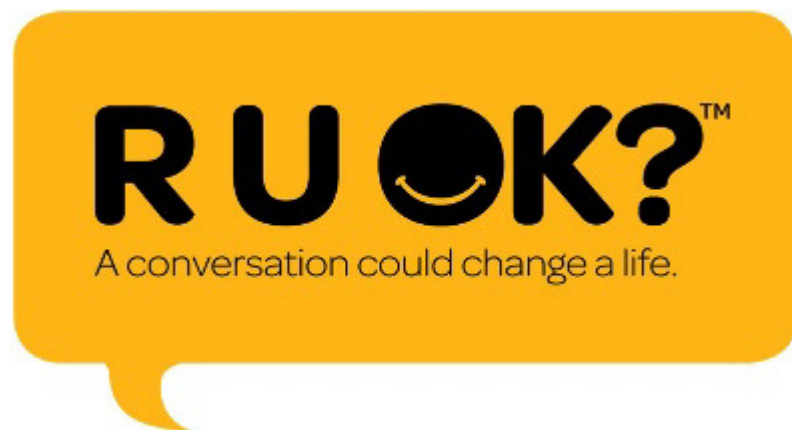
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