

Danny Ariestya Yudha Pratama

From: Catur Wuri Handayani
Sent: 19 January 2023 15:13
To: Danny Ariestya Yudha Pratama
Cc: Ade Hamka
Subject: RE: Madhani 777E Engine Failure

Untuk TCAR IO nya silahkan dibuat seperti biasa mas Dan
Nanti saat settlement via ECV silahkan dibebankan ke Smd Site ya
Terima kasih

Catur Wuri Handayani (Yani 📍)
Finance Department

PT Trakindo Utama

Separi Site
Kutai Kartanegara – Kalimantan Timur
Tel. +62 541 260 269
www.trakindo.co.id
Call Center 1500 228
Facebook · LinkedIn · YouTube: PT Trakindo Utama
Instagram: @trakindoutama

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From: Danny Ariestya Yudha Pratama <danny.pratama@trakindo.co.id>
Sent: 19 January 2023 15:12
To: Catur Wuri Handayani <catur.handayani@trakindo.co.id>
Cc: Ade Hamka <ade.hamka@trakindo.co.id>
Subject: RE: Madhani 777E Engine Failure

Mbak @Catur Wuri Handayani,

sesuai informasi email di bawah, planning-nya dalam seminggu ke depan, saya akan support dan visit ke Trakindo Site Samarinda (office Loa Janan). Untuk pembuatan TCAR selama bekerja di sana, apakah memerlukan IO dari site Samarinda? Atau bis akita buat sendiri?

Please advice-nya ya Mbak. Terima kasih..

Danny Ariestya Y. P.

Technical Communicator and Warranty

PT. Trakindo Utama

Site Separi

Kutai Kartanegara – Kalimantan Timur

Tel. +62 541 260 269 Ext. [3171]

www.trakindo.co.id

Call Center 1500 228 · WhatsApp 0811 5500 228

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[Instagram](#): @trakindoutama

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A member of **Tiara Marga Trakindo Group**

From: Alimuddin <alimuddin@trakindo.co.id>

Sent: 19 January 2023 9:18

To: Danny Ariestya Yudha Pratama <danny.pratama@trakindo.co.id>; M. Rahman <m.rahman@trakindo.co.id>

Cc: Shodiq Arhami <shodiq.arhami@trakindo.co.id>; Ade Hamka <ade.hamka@trakindo.co.id>; Andri Kusuma Natsir <andri.natsir@trakindo.co.id>; Dwi

Hernandariyanto <dwi.hernandaryanto@trakindo.co.id>; Bimo Wicaksono <bimo.wicaksono@trakindo.co.id>

Subject: FW: Madhani 777E Engine Failure

Pak Danny.

As discuss, silahkan dibantu team Pak Rahman.

Thanks & Regards

Alimuddin

Site Manager

PT Trakindo Utama

Separi Operation, Kutai Kartanegara

Kalimantan Timur, Indonesia

Tel.. · Mobile: **+62 811439640**

alimuddin@trakindo.co.id

www.trakindo.co.id

Call Center [1500 228](tel:1500228)

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[Instagram](#): @trakindoutama

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A member of Tiara Marga Trakindo

From: M. Rahman <m.rahman@trakindo.co.id>

Sent: 19 January 2023 8:56

To: Shodiq Arhami <shodiq.arhami@trakindo.co.id>; Bimo Wicaksono <bimo.wicaksono@trakindo.co.id>; Danny Ariestya Yudha Pratama <danny.pratama@trakindo.co.id>; Arif Zaini <arif.zaini@trakindo.co.id>

Cc: Alimuddin <alimuddin@trakindo.co.id>; Dwi Hernandaryanto <dwi.hernandaryanto@trakindo.co.id>; Muhammad Noor Wahyudhi <muhammad.wahyudhi@trakindo.co.id>

Subject: FW: Madhani 777E Engine Failure

Pak Shodiq, Danny, Bimo

Saya mau engine ini di lakukan pemeriksaan ulang dan tentukan Root cause nya

Tolong Segera ya

Pak Alimuddin

Saya pinjam Mas Danny untuk membantu inspect dan create FAR yg bagus untuk membantu MTN claim ke CAT

M. Rahman

Site Manager - Samarinda

PT Trakindo Utama

Northern Kalimantan Division

Jl. Cipto Mangunkusumo Loa Janan

Samarinda 75391 Kalimantan Timur

Tel: +62 541 260269 · Mobile: +62 81346221369

m.rahman@trakindo.co.id

www.trakindo.co.id

Call Center 1500 228

[Facebook](#) · [LinkedIn](#) · [YouTube](#): PT Trakindo Utama
[Instagram](#): @trakindoutama

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A member of **Tiara Marga Trakindo Group**

From: Russel Nolan <rnolan@trakindo.co.id>
Sent: 18 January 2023 19:14
To: M. Rahman <m.rahman@trakindo.co.id>
Subject: RE: Madhani 777E Engine Failure

Rahman

Yes based on the e-mail that I received from Madhani I think we will need to do a deep investigation to identify the root cause

Russell

Russell Nolan

Technical Support Manager
Resource Industries: Customer Support Division

PT Trakindo Utama

Resource Industry Division
Gedung TMT 1, 11th Floor
Jalan Cilandak KKO No. 1
Jakarta 12560 – Indonesia
Tel: +62 21 7822373, 29976620 (ext. 1118) Mobile: +628125506764
Fax: +62 21 7822373, 29976612
rnolan@trakindo.co.id
www.trakindo.co.id

A member of the **Tiara Marga Trakindo Group**

From: M. Rahman <m.rahman@trakindo.co.id>
Sent: Wednesday, 18 January 2023 12:41 PM
To: Russel Nolan <rnolan@trakindo.co.id>
Subject: FW: Madhani 777E Engine Failure

Pak Russel

For the root cause, it seems that it needs to be analysed in more depth, and the inspection process was carried out by the SSA (according to the report), then the customer immediately Remove the engine and communicated with my PSSE to do a reconditioning at Loa Janan,

Please Advise , do we need to do a deeper inspection involving the Tecom team

Thanks

M.Rahman

Site Manager - Samarinda

PT Trakindo Utama

Northern Kalimantan Division

Jl. Cipto Mangunkusumo Loa Janan

Samarinda 75391 Kalimantan Timur

Tel: +62 541 260269 · Mobile: +62 81346221369

m.rahman@trakindo.co.id

www.trakindo.co.id

Call Center 1500 228

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Dari: Russel Nolan <rnolan@trakindo.co.id>

Dikirim: Tuesday, January 17, 2023 7:11:22 PM

Kepada: M. Rahman <m.rahman@trakindo.co.id>

Subjek: Madhani 777E Engine Failure

Rahman

Can you advise what was identified as the root cause of the failure of the attached engine, Madhani advised that they have received a quotation for the costs to disassemble the engine and also advised that they do

not agree to pay the costs so I need to get an understanding of what has been identified as the root cause of the failure

Russell

Russell Nolan

Technical Support Manager

Resource Industries: Customer Support Division

PT Trakindo Utama

Resource Industry Division

Gedung TMT 1, 11th Floor

Jalan Cilandak KKO No. 1

Jakarta 12560 – Indonesia

Tel: +62 21 7822373, 29976620 (ext. 1118) Mobile: +628125506764

Fax: +62 21 7822373, 29976612

rnolan@trakindo.co.id

www.trakindo.co.id

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