



2022 LMT SERVICE CONFERENCE

SEPTEMBER 18-23, 2022
TUCSON, ARIZONA, USA

REGISTRATION GUIDE



ABOUT THE PROGRAM

Hosted by the Caterpillar Large Mining Trucks team, the 2022 LMT Service Conference will be held September 18-23, 2022, at Tinaja Hills Demonstration and Learning Center in Tucson, Arizona, USA. In-person attendance is encouraged; however, a Microsoft Teams meeting link will be provided to those who must attend virtually (registration is still required).

Our headquarters hotel will be the Casino Del Sol Resort, Spa and Conference Center, just 15 minutes from Tucson International Airport and downtown Tucson, or two hours from Sky Harbor Airport in Phoenix. The hotel has several on-site restaurants and is only a 35-minute drive to Tinaja Hills, making it an excellent choice for this year's conference.

The event kicks off with a welcome reception on Sunday evening and ends on Thursday afternoon. Friday is the recommended departure day, and breakfast will be available that morning.

Attendees will hear from expert guest speakers, attend interactive sessions where we'll share best practices, and have several in-the-iron opportunities with multiple large mining trucks. Key topics include product quality, top Continuous Product Improvement initiatives, New Product Introductions, technology offerings and more.

This guide provides details on how to register for the meeting and make your hotel reservation.

If you have any questions, please contact:

Clint Peters (Executive Manager)

Peters_Clint_W@cat.com

office: +1-520-917-4309

mobile: +1-480-415-6120

Jeff Lester (Program Manager)

Lester_Jeffrey_S@cat.com

office: +1-520-917-2068

mobile: +1-309-335-4302

Natalie Marchioni (Conference Coordinator)

Natalie.Marchioni@cat.com

mobile: +1-814-591-4629

WHAT'S THE FORMAT?

The LMT Service Conference will include general sessions as well as in-the-iron time at Tinaja Hills. We'll have two planned evening events and provide plenty of time for you to have small group discussions with your peers.

	SUN SEP 18	MON SEP 19	TUE SEP 20	WED SEP 21	THU SEP 22	FRI SEP 23
AM		Breakfast at Hotel, then Bus to Tinaja Hills 785 / 789 <i>Focus with Discussion</i>	Breakfast at Hotel, then Bus to Tinaja Hills 793 <i>Focus with Discussion</i>	Breakfast at Hotel, then Bus to Tinaja Hills 795 / 797 <i>Focus with Discussion</i>	Breakfast at Hotel, then Bus to Tinaja Hills 794 / 796 / 798 <i>Focus with Discussion</i>	Breakfast at Hotel
PM	Registration 12:00 pm-6:00 pm	Lunch at Tinaja Hills 785 / 789 <i>In the Iron</i> <i>Region Presentations</i> <i>3500 Engine & Reman</i> <i>Daily Wrap-Up</i>	Lunch at Tinaja Hills 793 <i>In the Iron</i> <i>Region Presentations</i> <i>C175 Engine</i> <i>TBD Topics (90min)</i> <i>Daily-Wrap Up</i>	Lunch at Tinaja Hills 795 / 797 <i>In the Iron</i> <i>Region Presentations</i> <i>TBD Topics (90min)</i> <i>Daily Wrap-Up</i>	Lunch at Tinaja Hills 794 / 796 / 798 <i>In the Iron</i> <i>Region Presentations</i> <i>TBD Topics (90min)</i> <i>Conference Wrap-Up</i>	Travel Home
Eve	Welcome Reception 6:00 pm	Open Evening	Networking Dinner at Tinaja Hills	Open Evening	Open Evening	

Attendees will receive a detailed agenda via email one week before the meeting and upon check-in at Casino Del Sol.

REGISTRATION

Attendees can register for the program and secure hotel reservations through a simple online process, using the following link:

<https://miningforms.com/forms/2022-lmt-service-conference/>

The deadline to register for the program is August 8, 2022.

PROGRAM REGISTRATION

Complete the online form and click submit. You will then receive a confirmation email and will be included in regular reminder communications.

HOTEL RESERVATIONS

The Casino Del Sol will be the conference hotel. A block of rooms has been reserved for attendees. The hotel room rate starts at US\$149 per night, plus applicable taxes. Rates are based on single occupancy. \$20 per room, per night will be added for each additional guest staying in the room. Maximum capacity is four guests per double queen room and two guests per king room. Breakfast is included within the room rate Monday through Friday. Please make your reservation through the hotel link in the online registration system (link above). Reservations must be made by August 8, 2022. Room rates and availability may change after that date. Hotel rooms can be canceled without penalty 48 hours prior to scheduled arrival.

OTHER ACTIVITIES

There are a lot of things to see and do in Tucson: Top Golf, Pima Air and Space Museum, Tucson Premium Outlet Mall, etc. There are great places to dine at Casino Del Sol, such as PY Steakhouse, Festa International Buffet, UME, Tequila Factory, Moby's beach diner, Sunflower Café, Bellissimo Ristorante Italiano, Streetscapes Deli & Pizza and Bingo Deli. You'll also find great restaurants throughout Tucson, including Oregono's South Tucson Pizza Bistro, Barrio Brewery, Charro Steak, Hub, El Charro Café, etc.

FREQUENTLY ASKED QUESTIONS

What is the dress code for the meeting?

The general dress code is business casual. A light jacket is suggested. Average temperatures in Tucson in September are 96 F / 35 C during the day and 69 F / 20 C in the evenings. For the Tinaja Hills visit, steel-toed footwear and other PPE are not required, but YOU MUST wear long pants and sturdy, closed-toed shoes for walking and standing. Sunglasses are strongly recommended at Tinaja Hills. You'll be provided sunscreen.

How do I get from the Tucson International Airport to the hotel and vice versa?

The Casino Del Sol does not provide airport shuttle service, so the best way to get to the hotel is to use Uber or take a cab from the airport to the hotel. You can also rent a car. For larger groups, you can pre-arrange a shuttle with Stagecoach Express at <https://stagecoachexpressshuttle.com/tucson/> or by calling +1-520-889-1000 or toll-free at +1-877-782-4355.

When can I check in at the hotel?

Check-in time is 4 p.m. However, if you arrive earlier, the hotel will hold your bags until your room is ready.

Can I bring a car (personal or rental)?

You're welcome to bring your own car or a rental car to the Casino Del Sol, but you must ride the bus to the Tinaja Hills Demonstration and Learning Center. No private vehicles are allowed on the grounds.

How can I obtain a Letter of Invitation?

If you require a letter of invitation to support your travel and/or Visa requests, please contact:

Jeff Lester (Program Manager)

Lester.Jeffrey_S@cat.com

office: +1-520-917-2068

mobile: +1-309-335-4302

How can I arrange for a COVID-19 test?

You are responsible for understanding and following the COVID-19 vaccination and testing rules for your country. If you need to arrange a COVID-19 test prior to traveling home, please make arrangements with ARCpoint Labs of Tucson or any facility of your choice. Additionally, Caterpillar Large Mining Trucks is working to schedule onsite testing at Tinaja on Wednesday and Thursday afternoons.

ARCpoint Labs of Tucson

6401 South Country Club

Suite 105

Tucson AZ 85706

Colleen Edwards

Mobile: +1-520-800-9233

Office: +1-520-230-8900

CEdwards@ARCpointLabs.com

PCR tests are US\$275 with same-day results emailed by 8 p.m. Rapid Antigen tests are US\$125 with same-day results.



QUESTIONS?

If you have any overall questions about the event or problems with registration, please contact:

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