

## Satellite Training Center Balikpapan

Jl. Jend Sudirman No. 848 Balikpapan 76114 Kalimantan Timur Tel. (62-542) 762 810 www.trakindo.co.id

## **Seat Confirmation Letter**

Date : January 16, 2020

No.	:	003/T&D NorthKal/I/2020/CSE		
То	:	Customer Service Excellent Participants		
From	:	Learning & Development Senior Supervisor		
Сс	:	General Operation Manager, Branch Manager, Departement Head, Human Resources Developmet.		

## We confirm seat for:

No	Name	SN	Branch	Position
1	Ganda Zulkifli Simanjuntak	00023993	Sangatta	Analyst Planning
2	Sandy Wibisono	00010207	Tj. Redeb-Berau	PS Sales Representative
3	Adi Prasetia	00048130	Melak	Counterman
4	Biyan Hermawan	00024368	Balikpapan	Analyst Accounting
5	Darmaji	00026237	Lati	Counterman
6	Robertus Hajang	00029649	Separi	Assistant Service Accounts
7	Sonny Dimas Aryanto	00050139	SOS Balikpapan	Assistant Technician SOS Laboratory
8	Wahyu Catur Kurniawan	00010343	Samarinda	Counterman
9	Wahyu Santoso	00023046	Samarinda	Parts Analyst
10	Rachmalia Mardiani	00047051	EMP	Safety, Health & Environment Analys

## To Attend:

Course Title	: Customer Service Excellent Training		
Time	: 08.00 – 17.00 Wita		
Schedule	: 22-23 January 2020		
Location	: Satellite Training Center Balikpapan Jl. Jendral Sudirman No. 848		
Phone	: +62 542 762810		



Following the above confirmation, please find below additional information for your reference:

• Participant from outside Balikpapan are required to stay at:

Hotel Fave JI. M.T. Haryono No. 78 Balikpapan 76114 +62 542 7585888

• Check in :	21 January 2020
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- Check out : 24 January 2020
- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), Transportation and daily laundry (5 pieces/day/person {1 shirt, 1 pant, 1 underwear, 1 undershirt, 1 pair of shocks}) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.
- Dress code during the training session is formal shirt.

Yours sincerely,

Agus Hermanto Learning & Development Senior Supervisor