

#### **Satellite Training Center Balikpapan**

Jl. Jend Sudirman No. 848 Balikpapan 76114 Kalimantan Timur Tel. (62-542) 762 810 www.trakindo.co.id

## **Seat Confirmation Letter**

Date: November 11, 2019

No. : 084/T&D NorthKal/XI/2019/ECE

To : Excellent Customer Experience Training Participants

From : Learning & Development Senior Supervisor

Cc : General Operation Manager, Branch Manager, Departement Head, Human Resources

Developmet.

#### We confirm seat for:

No	Name	SN	Branch	Position
1	Syaiful Anwar	00014788	Gunung Bayan	Technician
2	Rian Rori Mangalik	00030361	Gunung Bayan	Senior Technician
3	Deni Putra	00017398	Samarinda	Senior Technician
4	Sri Indradi	00004037	Samarinda	Senior Technician
5	Sumardi	00004567	Samarinda	Senior Technician
6	Nuzul Fachri	00024834	Sangatta	Technician
7	Zaenal Abidin Warsi	00009912	Sangatta	Senior Technician
8	Mukhtar Akhmad	00014828	Sangatta	Technician
9	Yudi Prasetyo	00008249	Separi	Senior Technician
10	Arba'I Cahyadi	00013272	Separi	Senior Technician
11	Yachya	00024608	Separi	Technician

### To Attend:

Course Title : Excellent Customer Experience Training

Time : 08.00 – 17.00 Wita

Schedule: 18-22 November 2019

Location : PT Trakindo Utama - STC Samarinda

Jl. Cipto Mangunkusumo - Loajanan

Phone : +62 541 260269



Following the above confirmation, please find below additional information for your reference:

Participant from outside Samarinda are required to stay at:

# Hotel Harris JI Untung Surapati No.35 Karang Asam Ulu Sungai Kunjang Samarinda 75243 +62 541 4112700

Check in : 17 November 2019Check out : 23 November 2019

- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), Transportation and daily laundry (5 pieces/day/person {1 shirt, 1 pant, 1 underwear, 1 undershirt, 1 pair of shocks}) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.

Dress code during the training session is formal shirt.

Yours sincerely,

Agus Hermanto

Learning & Development Senior Supervisor