

Fourina Yudhasari

Subject: FW: Placeholder - 2019 Service Operations Summit
Location: Newcastle NSW

Start: Tue 15/10/2019 07:00
End: Thu 17/10/2019 16:00
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Allan Sandercock

Fourina

As discussed.

Allan

I am not sure if dates are confirmed but Fourina will be attending.

Thanks

Simon

-----Original Appointment-----

From: Allan Sandercock <Sandercock_Allan@cat.com>

Sent: 25 July 2019 13:46

To: Allan Sandercock; Adam Cook; Adrian Howard; Brendon Davis; Can Ertekin; Damien Burrow; Darrin Lingard; Daryll Ennis; Dzung Quach; Elie Elia; Francis Ngkaion; Joseph Cavoli; Justin Byrne; Matthew Cullen; Michael Boljesic; Michael Brack; Nathan Welch; Olivier Sirop; Ollie Bradley; Rod Harmsen; Shane Lennon; Shannon Kleehammer; Simon Lawton; Stuart Thornley; Tiffany Kirkwood; Tim Baxter; Tom Kenny; Trevor Pask; Damien Burrows

Cc: ivan udiljak; Gordon Simpson

Subject: Placeholder - 2019 Service Operations Summit

When: 15 October 2019 08:00 to 17 October 2019 17:00 (UTC+08:00) Perth.

Where: Newcastle NSW

Hello Everyone, this is a placeholder for the upcoming 2019 Service operations Summit,

- Dates : Tuesday 15th Oct, Wednesday 16th Oct & Thursday 17th Oct.
- Location : Newcastle NSW.
- Host : Westrac NSW – Tomago Facility.
- Accommodation : Holiday Inn Express, Newcastle.
- Transport : Hire Cars.

Suggested Agenda Items to date below.

	Day 1 & 2 - Suggested Topics (So Far)
1	Technology
2	Condition Monitoring
3	Telematics

4	OLGA
5	Updated SEP - 2020 & Beyond
6	Proactive technical support & advice plus, Cat strategies in this & adjacent fields (parts, Digital, Innovation, R & D etc).
7	Progress Rail - Electrical Service Offerings Overview
8	SIS 2.0 - Latest updates & Future projects
9	CVA's
10	3D Printing
11	<p>Day 3 - Cap & Cap RIW</p> <ul style="list-style-type: none"> - Technician attraction & retention. - Future skillsets required. - Attraction to Industry. - Root cause for attrition.