

Made I Sujana

Subject: You are invited to CX Culture Socialization Workshop (Batch 3 : 26 - 28 August 2019)
Location: Swiss-Bell Hotel Pondok Indah

Start: Mon 26/08/2019 09:00
End: Wed 28/08/2019 16:00
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Lili Andalia
Required Attendees: Agung Wibowo; Joko Susilo; Rafael Yudhistira; Yulianto Susanto; Titik Widowati Nugraheni; Zulfikar Al Ahmad; Muhammad Fakhris Huda; Kemas Triseptheo; Agus Arian Noor; Made I Sujana; Wahyu Setiabroto; Arya Fahrian; Yudi Syarif; Toni Amser Hutagaol; Alfonsus Manangkot; Sheila Harayani Kansil; Desmarita Hasibuan; Muhamad Nasrun Tasman; Wahyudi Hendra Purwono; Ahwan Tsaury; Rudiyanto Tamburo; Endro Bawono
Optional Attendees: Ira Dhamayanti; Agus Setyawan; Bibin Dwijo Sugito; Lita Agustin Christianti; Friandyka Tangkeallo

Dear All,

Congratulations! You've been nominated as a **CX Champion** to boost CX Culture in the Company representing your respective Area/ Division/ Department by your superiors. This means you are trusted to be an agent of change in advancing customers forward.

We're happy to welcome you to be part of CX Culture Team, to make our customers feel **appreciated, secure and effortless** in doing business with Trakindo.

We will begin a series of CX Culture Socialization activities, starting with CX Culture Kick Off followed by the workshop.

Thus, we are inviting you to attend the session that will be held on:

Date : 26 – 28 August 2019 (2.5 days) → agenda will be followed.
Venue : Swiss - Bell Hotel Pondok Indah
Jl. Metro Pondok Indah Sector 2 Blok 5A, Jakarta Selatan ph. 021 7501088
Agenda : CX Champion Socialization - Workshop

We'll provide accommodation for participants from outside Jakarta only at Swiss-Bell Hotel, Pondok Indah, Jakarta (same hotel with the workshop venue). Please put CRM account code: **10Z0299FO – travel purpose: CX Culture Socialization** when creating your TCAR.

Please let us know if you have any inquiries.

Looking forward to meeting you on that date.

Thank you!

Best Regards,

Lili Andalia
Customer Experience - CRM

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