

#### PT Trakindo Utama

Component Rebuild Center Jl. Sultan Hasanuddin No. 8 Kariangau, Bakikpapan 76134 Indonesia Tel. (62-542) 786 3025 www.trakindo.co.id

# **Seat Confirmation Letter**

Date : July 19, 2019

No.	:	29/L&D-CSK/VII/2017/CSE					
То	:	Customer Service Excellence Training Participants					
From	:	HR Manager					
Cc	:	General Operation Manager, Branch Manager, Departement Head, Human					
		Resources Developmet.					

### We confirm seat for:

No	Name	SN	Branch	Position
1	Mahmud Afandi	33998	CRC	Warehouseman
2	Edi Waluyo	44623	CRC	Mechanic CRC

## To Attend:

Course Title	: Customer Service Excellence Training
Time	: 08.00 – 17.00 Wita
Schedule	: 25 - 26 July 2019
Location	: PT Trakindo Utama - CRC Balikpapan Jl. Sultan Hasanuddin No.08 / RT.01 - Kariangau Balikpapan 76134
Phone	: +62 542 7863027
Facilitator	: Danar Ajie Prabowo

Following the above confirmation, please find below additional information for your reference: Participant from outside Balikpapan are required to stay at:

## Swiss-Belinn Balikpapan

Jl. Jendral Sudirman No. 345 Balikpapan +62 542 746180



Check in : 7/24/2019 Check out : 7/27/2019

- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), daily laundry (5 pieces/day/person) & transportation (Hotel ↔ CRC Balikpapan) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.
- Dress code during the training session is formal shirt (No Jeans).
- Please bring your Personal Protective Equipment (PPE) for technical course.

Yours sincerely,

Maria Ivony Ratnawati Human Resources Manager