

PT Trakindo Utama

Component Rebuild Center
Jl. Sultan Hasanuddin No. 8
Kariangau, Balikpapan 76134
Indonesia
Tel. (62-542) 786 3025
www.trakindo.co.id

Seat Confirmation Letter

Date : July 15, 2019

No. : 28/L&D-CSK/VII/2017/CSE
To : Customer Service Excellence Training Participants
From : HR Manager
Cc : General Operation Manager, Branch Manager, Departement Head, Human Resources Developmet.

We confirm seat for:

| No | Name | SN | Branch | Position |
|----|----------------------------|-------|----------------|--------------|
| 1 | Sofyan Rizal | 34000 | CRC | Storeman |
| 2 | Heri Irvanto | 34287 | CRC Balikpapan | Storeman |
| 3 | Nur Faturrahman | 40344 | CRC Balikpapan | Mechanic CRC |
| 4 | Andika Prastia Utama | 44408 | CRC Balikpapan | Mechanic CRC |
| 5 | Wisnu Saputra | 44621 | CRC | Mechanic CRC |
| 6 | Adam Jordan Osvaldo Hose S | 46446 | CRC Balikpapan | Mechanic CRC |
| 7 | Muhammad Dwi Ramadhan | 46476 | CRC Balikpapan | Mechanic CRC |
| 8 | Eka Bakti Wiguna | 40347 | CRC Balikpapan | Mechanic CRC |

To Attend:

Course Title : Customer Service Excellence Training
Time : 08.00 – 17.00 Wita
Schedule : 23 - 24 July 2019
Location : PT Trakindo Utama - CRC Balikpapan
Jl. Sultan Hasanuddin No.08 / RT.01 - Kariangau
Balikpapan 76134
Phone : +62 542 7863027
Facilitator : Danar Ajie Prabowo

Following the above confirmation, please find below additional information for your reference:

Participant from outside Balikpapan are required to stay at:

Swiss-Belinn Balikpapan

Jl. Jendral Sudirman No. 345 Balikpapan

+62 542 746180

Check in : 7/22/2019

Check out : 7/25/2019

- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), daily laundry (5 pieces/day/person) & transportation (Hotel ↔ CRC Balikpapan) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.
- **Dress code during the training session is formal shirt (No Jeans).**
- **Please bring your Personal Protective Equipment (PPE) for technical course.**

Yours sincerely,



Maria Ivony Ratnawati
Human Resources Manager