

Satellite Training Center Balikpapan

Jl. Jend Sudirman No. 848
Balikpapan 76114 Kalimantan Timur
Tel. (62-542) 762 810
www.trakindo.co.id

Seat Confirmation Letter

Date : March 18, 2019

No. : 018/T&D NorthKal/III/2018/ECE
To : Excellent Customer Experience Training Participants
From : STC Head HO Northern
Cc : General Operation Manager, Branch Manager, Departement Head, Human Resources Developmet.

We confirm seat for:

No	Name	SN	Branch	Position	Link TCAR
1	Agung Nugroho	00017287	Balikpapan	Technician	
2	Hary Agus Suzanto	00019530	Balikpapan	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3104389&IOname=EXCELLENT CUSTOMER EXPERIENCE
3	Indra Setiawan	00012896	Balikpapan	Senior Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3104386&IOname=EXCELLENT CUSTOMER EXPERIENCE
4	Pendi Arianto	00007232	Balikpapan	Senior Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3104384&IOname=EXCELLENT CUSTOMER EXPERIENCE
5	Arsudi	00014822	Sangatta	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3103157&IOname=EXCELLENT CUSTOMER EXPERIENCE
6	Saldi	00014837	Sangatta	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3103178&IOname=EXCELLENT CUSTOMER EXPERIENCE
7	Syahli	00012605	Sangatta	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3103073&IOname=EXCELLENT CUSTOMER EXPERIENCE
8	Abdul Muchid	00023216	Separi	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B19O3104306&IOname=EXCELLENT CUSTOMER EXPERIENCE

9	Adi Cahyono	00030538	Separi	Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B1903104314&OName=EXCELLENT CUSTOMER EXPERIENCE
10	Anggah Wahyu Z	00011773	Tj. Redeb-Berau	Senior Technician	http://tcar-ecv.trakindo.co.id/Tcar?title=Create&idparent=menuMaster1&IONo=1B1903105742&OName=EXCELLENT CUSTOMER EXPERIENCE
11	Ainul Yaqin	00018595	Tj. Redeb-Berau	Technician	
12	Muhammad Rafli	00030600	Tj. Redeb-Berau	Technician	

Noted : The TCAR link in the Seat Confirmation is for Participants who need arrangements (such as: accommodation, tickets, and cash advance)

To Attend:

Course Title : Excellent Customer Experience
Time : 08.00 – 17.00 Wita
Schedule : 25-29 March 2019
Location : Satellite Training Center Balikpapan
 Jl. Jendral Sudirman No. 848
Phone : +62 542 762810

Following the above confirmation, please find below additional information for your reference:

- Participant from outside Balikpapan are required to stay at:

Hotel Fave
Jl. M.T. Haryono No. 78
Balikpapan 76114
+62 542 7585888, 7585999

- Check in : 24 March 2019
- Check out : 30 March 2019
- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), Transportation and daily laundry (5 pieces/day/person {1 shirt, 1 pant, 1 underwear, 1 undershirt, 1 pair of shocks}) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.
- **Dress code during the training session is formal shirt (No Jeans).**

Yours sincerely,



Agus Hermanto
 STC Head HO Northern