

**Satellite Training Center Balikpapan**

**Jl. Jend Sudirman No. 848**  
**Balikpapan 76114 Kalimantan Timur**  
**Tel. (62-542) 762 810**  
[www.trakindo.co.id](http://www.trakindo.co.id)

## Seat Confirmation Letter

Date : November 28, 2018

No. : 108/T&D NorthKal/XI/2018/ECE  
To : Excellent Customer Experience Training Participants  
From : STC Head HO Northern  
Cc : General Operation Manager, Branch Manager, Departement Head, Human Resources Developmet.

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**We confirm seat for:**

No	Name	SN	Branch	Position
1	Arjabudi	10876	Balikpapan	Senior Technician
2	Fatra Hadibowo	12313	Balikpapan	Senior Technician
3	Bagus Ahmad Gozali	14442	Balikpapan	Senior Technician
4	Muhammad Ifnul Munif	17286	Sanga-Sanga	Technician
5	Widodo	7047	Sangatta	Senior Technician
6	Rizza Faisal Amir	12595	Sangatta	Technician
7	Hermansyah	26904	Tj. Redeb-Berau	Technician
8	Riduan	15108	Tj. Redeb-Berau	Technician
9	Taufik Bagus	23219	Tj. Redeb-Berau	Technician

**To Attend:**

**Course Title** : Excellent Customer Experience  
**Time** : 08.00 – 17.00 Wita  
**Schedule** : 3-7 December 2018  
**Location** : Satellite Training Center Balikpapan  
                  **Jl. Jendral Sudirman No. 848**  
**Phone** : +62 542 762810

Following the above confirmation, please find below additional information for your reference:

- Participant from outside Balikpapan are required to stay at:

**Swiss-Belinn Balikpapan**  
**Jl. Jendral Sudirman No. 345**  
**Balikpapan**  
**62542746180**

- Check in : 2 December 2018
- Check out : 8 December 2018

- Participants have to check in at hotel a day prior training commencement and check out a day after training completed.
- Hotel will provide breakfast, dinner (Rp.130.000,-/Gross/Person/Day), Transportation and daily laundry (5 pieces/day/person) for all participants during the training, under company GL.
- Other expenses not covered under company GL, will charge to Personal Account.
- Coffee break and lunch are included during the training session.
- **Dress code during the training session is formal shirt (No Jeans).**

Yours sincerely,



Agus Hermanto  
STC Head HO Northern