

RE: SAP Parts Processing Support

Recky Hendrawan

Sent: Thursday, October 04, 2018 8:48 AM**To:** Abdul Asis; Rifai Kandong**Cc:** Astrid Fourlia L Tobing; Heri Kurniawan; Deddy Dwiyono; Heintje Sekeh; Farid Durachim; Donny E M Timbulen; Muhamad Nasrun Tasman; Dwi Iswahyudi; Parsaoran Siahaan; Abang Muhammad Irman; North Kal Parts Head; Bambang F Rianto; Yudi Zakariya; Les Bertossi

Pak Asis dan Pak Rifai ,

acara meeting di Samarinda yang rencananya hari Jumat ini , 5 Oktober 2018 dibatalkan.

Sebagai gantinya maka untuk team Sangatta pilihannya bisa datang hadir pada hari Senin , 8 Oktober 2018 di KM13 Balikpapan branch , atau pada hari Selasa , 9 Oktober 2018 di Samarinda.

Ada asistensi langsung dari team BRAVE yakni Pak Rudi Pais.

Mohon dimanfaatkan benar-benar kedatangan Pak Rudi Pais ini supaya bisa memperlancar (smooth process) SAP ITR3A.

best regards ,

Reky Hendrawan*Area Product Support Sales Manager**Northern Kalimantan*

From: Heintje Sekeh**Sent:** Thursday, October 04, 2018 12:53 AM**To:** Farid Durachim; Donny E M Timbulen; Abdul Asis; Muhamad Nasrun Tasman; Dwi Iswahyudi; Parsaoran Siahaan; Abang Muhammad Irman**Cc:** Recky Hendrawan; Astrid Fourlia L Tobing; Rifai Kandong; North Kal Parts Head; Heri Kurniawan; Deddy Dwiyono**Subject:** FW: SAP Parts Processing Support

Teman-teman key User.....

Mohon dibantu untuk bisa siapkan semua kendala yang masih outstanding yang menjadi catatan teman-teman untuk diskusikan dengan Pak Rudi yang akan ada di BPN.

Untuk rekan-rekan yang cabang/sitenya tidak sempat dikunjungi, mohon dikirim hal apa saja yang masih outstanding dan kami bantu diskusikan langsung dengan pak Rudi.

Berikut rencana yang coba kami atur untuk bisa memanfaatkan waktu pak Rudi di NKAL;

Senin, 8 Oct 2018 à BPN

Selasa, 9 Oct 2018 à Samarinda

Rabu, 10 October à BPN sampai 12pm dan balik ke JKT sore hari.

Terima kasih

Best Regards,

Heintje Sekeh

Area Parts Operation & Distribution

PT Trakindo Utama

Northern Kalimantan Area

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From: Heru Susanto

Sent: Wednesday, October 03, 2018 5:53 PM

To: Fama F Wedaringsih; Darren James Wood; Palti Timeyer Hutajulu

Cc: Recky Hendrawan; Roni Setyawan; Heintje Sekeh; A Zulfikar; Rudi Pais

Subject: RE: SAP Parts Processing Support

Bu Flora,

Thank You for the action plan.

Regards,

Heru Susanto

Chief Supply Chain Officer

PT Trakindo Utama

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From: Fama F Wedaringsih

Sent: Wednesday, 3 October 2018 4:46 PM

To: Heru Susanto <hsusanto@trakindo.co.id>; Darren James Wood <darren.wood@trakindo.co.id>; Palti Timeyer Hutajulu <palti.hutajulu@trakindo.co.id>

Cc: Recky Hendrawan <rhendraw@trakindo.co.id>; Roni Setyawan <roni.setyawan@trakindo.co.id>; Heintje Sekeh <heintje.sekeh@trakindo.co.id>; A Zulfikar <azulfikar@trakindo.co.id>; Rudi Pais <rudi.pais@trakindo.co.id>

Subject: RE: SAP Parts Processing Support

Bapak-bapak,

After discussion with Heintje, the action plan is Rudi Pais will go to Balikpapan on Sunday 7th October pm and return back to Jakarta on Wednesday 10th October pm.

He will liaise with Heintje on investigating current issues and assist in its solution.

Thanks & Regards,
-F-

From: Heru Susanto
Sent: Wednesday, October 03, 2018 10:09 AM
To: Darren James Wood <darren.wood@trakindo.co.id>; Palti Timeyer Hutajulu <palti.hutajulu@trakindo.co.id>; Fama F Wedaringsih <fflora@trakindo.co.id>
Cc: Recky Hendrawan <rhendraw@trakindo.co.id>; Roni Setyawan <roni.setyawan@trakindo.co.id>; Heintje Sekeh <heintje.sekeh@trakindo.co.id>; A Zulfikar <azulfikar@trakindo.co.id>; Rudi Pais <rudi.pais@trakindo.co.id>
Subject: RE: SAP Parts Processing Support

Darren,

Noted. Brave Team (Bu Flora) Team & PSC will review will response soon on this request. Expected the visit from the Brave team may assist to speed up implementation of solutions (temporary/permanent) have been developed to tackled specific issues. Please also be aware , there are certain issues which may related to the design still need time to be solved by the Brave Team in HO. The issue on the limited visibility of things like Cat BO status, Actually the data (source of BO) is available but need to several steps to get it. This is a design issue and the request to bring the data forward has been recorded as CR which will be handled during the stabilization period.

Regards,

Heru Susanto
Chief Supply Chain Officer

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From: Darren James Wood
Sent: Wednesday, 3 October 2018 9:19 AM
To: Heru Susanto <hsusanto@trakindo.co.id>
Cc: Fama F Wedaringsih <fflora@trakindo.co.id>; Recky Hendrawan <rhendraw@trakindo.co.id>; Roni Setyawan <roni.setyawan@trakindo.co.id>; Heintje Sekeh <heintje.sekeh@trakindo.co.id>
Subject: SAP Parts Processing Support
Importance: High

Heru,

As per my comments yesterday during the SAP feedback sessions Nth Kal is seeing significant issues due to volume of transactions and the limited ability visibility of things like Cat BO status which is a significant concern. Last week we had Achmad Audi come over to review the service business issues which was very beneficial. I want the same to happen re parts processing from supply chain. As you are aware if we don't get things fixed in Nth Kal this will have a significant impact overall on our pan Indo performance in 2018. Let me know if this can be arranged ASAP.

Regards,

Darren Wood

General Manager

Northern Kalimantan Region

PT Trakindo Utama

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