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General Letter: EPAP 10/18

**To: All Asia Pacific Power Systems Managers &  
Engine Product Support Managers**

### **2018 CES Gas Genset Service Seminar**

We are pleased to announce that the Caterpillar Energy Solutions team will be conducting a Service Seminar for dealers in Asia Pacific Region from **May 15-16, 2018**. The conference will be held at the Movenpick Hotel in **Bangkok, Thailand**.

This event will be focused on CPI, NPI, and Technical Topics related to the G3500A/B/C/E/H and CG132, CG170, and CG260 platforms and will be supported by visiting speakers presenting on specific topics. We believe this collaborative engagement between Caterpillar and Caterpillar dealers would be highly beneficial in supporting and growing our gas business in the region. We look forward to your support and participation for this event. Collectively, we will be working towards improving our support of Caterpillar Gas Gensets in the Asia Pacific Region.

The following is an outline of the Conference:

#### **Objective**

Provide a forum for the Caterpillar Dealer Product Support Personnel who deal with Electric Power Gas Gensets and Caterpillar subject matter experts to discuss significant product health issues and to provide an update on current product support tools and initiatives.

#### **Target Audience**

Dealer Technical Communicators (TC)  
Dealer Product Support Personnel with Gas Engine Responsibility.

#### **Conference Location & Schedule**

Venue : Movenpick Hotel (Sukhumvit 15, Bangkok)  
Date : Tuesday May 15 and Wednesday May 16th

#### **Conference Topics:**

- CG132/170/260 Product Health
- G3500A/B/C/E/H Product Health
- NPI Update
- CSA Options and Considerations
- Warranty Procedures
- Connectivity Review
- Generator Maintenance Best Practices
- Balance of Plant Components Best Practices

**Event Registration:**

A link to the hotel website is listed below to allow participants to register for the event and reserve hotel rooms as part of the conference group. Please let me know if there are any issues encountered during the registration process.

**Movenpick Hotel (Sukhumvit 15, Bangkok)**

**Link:** [Reservation Link](#)

**NOTE: Please complete registration by April 15<sup>th</sup> to ensure you secure a room at the meeting venue.**

**Best Regards,**



Jayson Wagler  
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