

# **OVERSEAS TRAINING PROPOSAL**

**Service Excellence Support** 

# **BUSINESS CASE**

Wood Production Business and Plantation Program at RAPP from 2022 to 2025 as follows:

2021	Wood Production 10,135,482 Ton	Need 100 Additional units, 71 Replacement units, 151 Additional Trucks and 150 Replacement Trucks		
	Plantation Program 28,000 Ha and 32000 ha Silviculture	Need 50 Small Unit Plantation and 25 Unit Silviculture		
2022	Wood Production 11,784,000 Ton	Need 110 Additional units, 55 Replacement units, 97 Additional Trucks and 150 Replacement Trucks		
	Plantation Program 40,000 Ha and 28000 ha Silviculture	Need 65 Unit Plantation and 20 Unit Silviculture		
2023	Wood Production 12,035,796 Ton	No Additional units needed, 142 Replacement units, 239 Additional Trucks and 150 Replacement Trucks		
	Plantation Program 50,000 Ha and 30000 ha Silviculture	Need 85 Units Plantation and 32 Units Silviculture		
2024	Wood Production 12,900,973 Ton	No Additional units needed, 153 Replacement units, No Additional Truck and 107 Replacement Trucks		
	Plantation Program 60,000 Ha and 30000 ha Silviculture	Need 105 Units Plantation and 32 Units Silviculture		
2025	Wood Production 13.482.216 Ton	No Additional units needed, 170 Replacement units, 99 Additional Trucks and No Replacement Trucks		
	Plantation Program 30,000 Ha and 20000 ha Silviculture	Need 50 Units Plantation and 18 Units Silviculture		

### **OBJECTIVES:**

• To improve our service team capabilities to support equipment used at these business

### **CANDIDATES**

The candidate for this program is service personnel (Technician and Service Advisor) and instructor who will be assign as Product Champion.

# TRAINING PROPOSAL

As part of Corporate Strategy to fulfil the business requirement we propose service personnel listed below to attend the Harvester Product training at Sweden. The training fee is free, Accommodation and Meals are provided by SP Maskiner AB, Trakindo must provide the transportation cost to/from Sweden

Specific Competency	Candidates Name/Branch	Training Title/ Location/Date	Cost	Note
Maintenance, System Operation, Testing Adjusting and Troubleshooting	1. Akbar GD - Machine Apps & Health Tesso 2. Triyanto K - NSUM Technician Tesso 3. Sarwo KJ - SCC Service Advisor, Automation of Mechanized Forestry	Technical Training/ Sweden/Jun-Jul 2022	Training Fee: Free Accommodation and Meals: provided by SP Maskiner Transport: USD 1,250/participant (estimation)	Training is provided by SP Maskiner AB at no cost. Accommodation and meals are provided by SP Maskiner AB. Transportations are provided by Trakindo.

Form Number:



President Director

PT Trakindo Utama

Jakarta, 18 April 2022 Proposed by, Comments: Proposed by, Comments: **RISANG WIJANARKO** WIDODO PUDYANTO Service Excellence Support Manager Manager Customer Support - Construction & ForAg Comments: Endorsed by, Ok to approve 13.05.2022 **SIMON LAWTON** Chief Operating Officer Mining Endorsed by, Comments: OK approve. 16.05.2022 **IMMAWAN PRIYAMBUDI** Chief Operating Officer C&F Endorsed by, Comments: Ok and approve. 17.05.2022 **RONI SETYAWAN** Chief Customer Support Comments: Endorsed by, Approved. 17/05/2022 YULIA YASMINA Chief Administration Officer Comments: Approved by, The proposal has been reviewed & approved 23 mei 2022