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PT Trakindo Utama

## **Purchase Request Manual Form**

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F	Plant Code	: 1C50 - TIMIKA	Account. Assign	. Cat.		
	Department : Business Development & CS Dept.		Reason of purchase (Include justification for replacement)			
	Division	: Tembagapura	To Support RMT14D Railmax Product Service Training			
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5	delena Parinuss Sales Admin	Alfonsus Manangkot Budev & CS Dept. Manager / 04-10-2019	2nd Approval			
۱	7-10-2019	04-10-2015				

#### RE: SVS and Railmax Training for Customer

HABEL, DARREN <dhabel@fmi.com>

Wed 10/9/2019 8:15 AM

To: Sales Admin TTD <salesadminttd@trakindo.co.id>; Adam Aditama <aaditama@fmi.com>; Eve Raharjo <eraharjo@fmi.com>

Cc: DeRuiter Frits <fderuite@fmi.com>; Rohmat Murtono <rmurtono@fmi.com>; IND Admin TTD <Indadminttd@trakindo.co.id>; Wahyudi <wahyudi9@fmi.com>; SIRUPANG, JUSUF <jsirupan@fmi.com>; Jaya Erawan <jerawan@fmi.com>; Norry Tangkilisan <ntangkil@fmi.com>; Muhammad Syafril <msyafril@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id>

Morning Helena,

Noted. I will contact the customer in an hour, I am just in meeting with customer and soon as completed I will follow this request up for you.

Many thanks,

Darren

From: Sales Admin TTD <salesadminttd@trakindo.co.id>

Sent: Wednesday, October 9, 2019 8:11 AM

To: ADITAMA, ADAM <aaditama@fmi.com>; HABEL, DARREN <dhabel@fmi.com>; Raharjo, Eve <eraharjo@fmi.com>

Cc: DE RUITER, FRITS <fderuite@fmi.com>; Murtono, Rohmat <rmurtono@fmi.com>; LND Admin TTD <indadminttd@trakindo.co.id>; WAHYUDI <wahyudi9@fmi.com>; SIRUPANG, JUSUF <jsirupan@fmi.com>; Erawan, Jaya <jerawan@fmi.com>; Tangkilisan, Norry <ntangkil@fmi.com>; Syafril, Muhammad (APHIQ) <msyafril@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id>

Subject: Re: SVS and Railmax Training for Customer

Dear Pak Darren.

Please confirm for new schedule from Pak Adam, because we must create quotation.
a. Railmax: 20-22 November 2019?
b. SVS: 27-29 November 2019?

Thank you.

Best Regards,

Helena Parinussa

Business Development & CS Dept.
PT. Trakindo Utama - Tembagapura Division
Jln. Kuala Tembaga Lot E-3 LIP Kuala Kencana, Timika 99920, Indonesia
Tel. +62 901 438215 • Mobile : +62-811 491 7273

Email : salesadminttd@trakindo.co id

ADVANCING YOU FORWARD

A member of 🍽 Tiara Marga Trakindo Group

From: ADITAMA, ADAM <aaditama@fmi.com>

Sent: Tuesday, October 8, 2019 7:52 AM

To: Darren Graeme Habel <a href="mailto:co.id">dhabel@fmi.com</a>; Sales Admin TTD <a href="mailto:salesadminttd@trakindo.co.id">salesadminttd@trakindo.co.id</a>; Eve Raharjo <a href="mailto:eraharjo@fmi.com">eraharjo@fmi.com</a>>

Cc: DeRuiter Frits <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; LND Admin TTD <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; SIRUPANG, JUSUF <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; Norry Tangkilisan <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; Alfonsus Manangkot <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; Norry Tangkilisan <a href="fet-vite@fmi.com">fet-vite@fmi.com</a>; Muhammad Syafril <a href="fet-vite@fmi.com">fet-wahyudi@fmi.com</a>; Alfonsus Manangkot <a href="fet-vite@fmi.com">fet-vite@fmi.com</a>; Alfonsus Manangkot <a href="fet-vite@fmi.com">fet-vite@fmi.com</a>;

Subject: RE: SVS and Railmax Training for Customer

Dear All,

First thing,

We need to fix about BVTR approval. FYI, like the BVTR that we have proposed for Vicky (attached), to this day it is still not yet approved.

And luckily, we have another instructor who can replace him this week to conduct railmax training for internal.

For the next week until 15 Nov, there are no more instructors who can replace, if there are problems with BVTR again.

For those dates proposed.

Obstacles,

Railmax for customer, 16 - 18 oct

If that BVTR approved soon, our instructor already has a schedule to conduct SVS for internal on this date.

If that BVTR has not been approved before Friday (11 Oct), so we will cancel the SVS for internal too.

SVS for customer, 23 - 25 oct

We need to submit or extend our instructor BVTR (Vicky), because we only submitted the BVTR from October 05 - 19 only (according to the date of the training previously proposed).

Personally, I'm a little doubt this will happen.

Suggestion,

We can allocate the training on these dates:

Railmax for customer, 20 - 22 nov 2019 and SVS for customer, 27 - 29 nov 2019.

With some reasons.

first, we still have a month to process a new BVTR request and like our experience before, it will be approved on time. Second, we have another instructor who can replace to conduct the training, if that BVTR has not yet approved on time.

Thanks

Best Regards,

#### Adam Aditama

Learning and Talent Development - HC&SS

#### PT Trakindo Utama Tembagapura Division Jln. Kuala Tembaga Lot E3, Light Industrial Park. Kuala Kencana, Mimika, Papua 99920, Indonesia Tel. +62 901 465139 www.trakindo.co.id Call Center 1500 228 Facebook · Linkedin · YouTube: PT Trakindo Utama Instagram: @trakindoutama

ADVANCING YOU FORWARD®

A member of Tiara Marga Trakindo

From: Raharjo, Eve <<u>eraharjo@fmi.com</u>> Sent: Monday, October 7, 2019 4:29 PM To: HABEL, DARREN <<u>dhabel@fmi.com</u>>; Sales Admin TTD <<u>salesadminttd@trakindo.co.id</u>>; Tangkilisan, Norry <<u>ntangkil@fmi.com</u>>; Syafril, Muhammad (APHIQ) <msyafril@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id>; Kafiar, Victor <<u>vkafiar@fmi.com</u>> Cc: DE RUITER, FRITS <fderuite@fmi.com>; Murtono, Rohmat <rmurtono@fmi.com>; ADITAMA, ADAM <a href="mailto:additama@fmi.com">; LND Admin TTD <a href="mailto:sirupan@fmi.com"><a href="mailto:sirupan@fmi.com">sirupan@fmi.com</a>; Erawan, Jaya <a href="mailto:sirupan">sirupan@fmi.com</a>; Erawan, Jaya <a href="ma Subject: RE: SVS and Railmax Training for Customer

#### Dear Lena & Pak Darren,

Before both of you inform this schedule to our customer, L&D need to check first instructor availability. Adam will advise you for this

Best Regards,

#### Eve Megarani Rahardjo

Learning & Talent Development/HC&SS/Tembagapura

#### PT Trakindo Utama Tembagapura Division Jl. Kuala Tembaga Lot E3

Light Industrial Park, Kuala Kencana, Kab Mimika, Papua 99920, Indonesia

Tel: +62 901 438111 • Mobile: +62 811 4902242

Fax: +62 21 782 2357, 2997 6612

www.trakindo.co.id Call Center 1500 228

Facebook • LinkedIn • YouTube: PT Trakindo Utama Instagram: @trakindoutama

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A member of Tiara Marga Trakindo Group

From: HABEL, DARREN < dhabel@fmi.com>

Sent: Monday, October 7, 2019 4:26 PM

To: Sales Admin TTD <salesadminttd@trakindo.co.id>; Raharjo, Eve <eraharjo@fmi.com>; Tangkilisan, Norry <ntangkil@fmi.com>; Syafril, Muhammad (APHIQ) <msyafril@fmi.com>; Alfonsus Manangkot <a in the square of the square Cc: DE RUITER, FRITS <a href="mailto:com">"> Murtono, Rohmat <a href="mailto:com">"> ADITAMA, ADAM <a href="mailto:aaditama@fmi.com">"> LND Admin TTD</a> <a href="mailto:slrupan@fmi.com">| slrupan@fmi.com</a>; SIRUPANG, JUSUF <a href="mailto:sirupan@fmi.com">| slrupan@fmi.com</a>; Frawan, Jaya <a href="mailto:sirupan@fmi.com">| slrupan@fmi.com</a>; SIRUPANG, JUSUF <a href="mailto:sirupan@fmi.com">| slrupan@fmi.com</a>; SIRUPANG, Subject: RE: SVS and Railmax Training for Customer

Hì Helena,

Sorry for the late reply just upstairs in meeting with customer again.

Yes, those dates looks great for rail max.

For the SVS, please send our quotation to Bapak Victor as he is leader of the SVS team.

Many thanks,

10/11/2019, 8:21 AM

#### Darren

From: Sales Admin TTD <salesadminttd@trakindo.co.id>

Sent: Monday, October 7, 2019 3:38 PM

To: HABEL, DARREN <a href="mailto:dhabel@fmi.com"></a>; Raharjo, Eve <a href="mailto:eraharjo@fmi.com"></a>; Tangkilisan, Norry <a href="mailto:ntangkil@fmi.com"></a>; Syafril, Muhammad (APHIQ) <a href="mailto:msyafril@fmi.com"><a href="mailto:harring:msyafril@fmi.com"><a href="mai

Cc: DE RUITER, FRITS <a href="mailto:com">fen: no Rohmat <a href="mailto:com">fen: com</a>; ADITAMA, ADAM <a href="mailto:aaditama@fmi.com">aaditama@fmi.com</a>; LND Admin TTD <a href="mailto:com">fen: com</a>; Erawan, Jaya <a href="mailto:com">fen: com</a>> Subject: Re: SVS and Railmax Training for Customer

Dear Pak Darren.

Please confirm if you agree to reschedule : a. Railmax : 16-18 October 2019 ? b. SVS : 23-25 October 2019 ?

Thank you.

Best Regards,

Helena Parinussa

Business Development & CS Dept.
PT. Trakindo Utama - Tembagapura Division
IIn. Kuala Tembaga Lot E-3 LIP Kuala Kencana, Timika 99920, Indonesia
Tel. +62 901 438215 • Mobile : +62-811 491 7273

Email: salesadminttd@trakindo.co.ld

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From: HABEL, DARREN < dhabel@fmi.com>

Sent: Monday, October 7, 2019 2:19 PM

To: Sales Admin TTD <a leasa dmintt@etrakindo.co.id>; Eve Raharjo <a leasa dmintt@etrakindo.co.id>; Eve Raharjo <a leasa dmintt@etrakindo.co.id>; Muhammad Syafril <a leasa dmintt@etrakindo.co.id>; Kafiar, Victor <a leasa dmintt@etrakindo.co.id>; Victor <a leasa dmintt@etrakindo.c

Cc: DeRuiter Frits <a href="mailto:com">fohmat Murtono <a href="mailto:murtono@fmi.com">fohmat Murtono <a href="mailto:com">fohmat Murtono

Hi Helena,

For SVS training, these machine come under different management team for PTFI.

Pak Victor Kafia is PIC for this quotations

Thanks, Darren

From: HABEL, DARREN

Sent: Monday, October 7, 2019 1:55 PM

To: 'Sales Admin TTD' <a lesadminttd@trakindo.co.id>; Raharjo, Eve <eraharjo@fmi.com>; Tangkilisan, Norry <a le salesadmintd@trakindo.co.id>; Raharjo, Eve <eraharjo@fmi.com>; Tangkilisan, Norry <a le salesadmintd@trakindo.co.id>; Syafril, Muhammad (APHIQ) <a le salesadmintd@trakindo.co.id><a le salesadmintd@tra

Cc: DE RUITER, FRITS <a href="mailto:com">feruite@fmi.com</a>; Murtono, Rohmat <a href="mailto:cm">fmurtono@fmi.com</a>; ADITAMA, ADAM <a href="mailto:aaditama@fmi.com">aaditama@fmi.com</a>; LND Admin TTD <a href="mailto:cn">fmdadminttd@trakindo.co.id</a>; WAHYUDI <a href="mailto:wahyudi9@fmi.com">mailto:wahyudi9@fmi.com</a>; SIRUPANG, JUSUF <a href="mailto:sirupan@fmi.com">fmi.com</a>; Erawan, Jaya <a href="mailto:sirupan@fmi.com">jerawan@fmi.com</a>> Subject: RE: SVS and Railmax Training for Customer

Hi Helena,

As per below, please reschedule customer 3x training only from next week commencement Wednesday 16<sup>th</sup> October, and finish 18<sup>th</sup> October. The planned SVS for next week, please push this training back 1x week so the customer can have their Rail max training 3x days next week. Can you please liaise with QMS team to schedule this training in with them. The names of employees we still waiting PTFI list, but I have requested minimum 6x PTFI employee attends so please raise Rail Max quotation to reflect these new changes.

m

FW: Ralimax

HI Pak Alfred.

We normally undertake training sizes of minimum 8x manpower. If you can do at least 6x manpower min supply we can undertake the training with slightly less numbers than usual.

A big thank you for your teams support for this new training session.

Cheers,

Derren

From: Ateha, Alfred <aateha@fml.com>
Sent: Monday, October 7, 2019 1:14 PM
To: HABEL, DARREN <ahehabel@fml.com>
; Ott, Hans <a href="https://doi.org/10.1007/j.com">https://doi.org/10.1007/j.com</a>; Gillman, Jacob <a href="https://doi.org/10.1007/j.com">j.gillman, Jacob <a href=

Pak Darren/Hans, Agreed for us training next week for 3 days. Please schedule it start on Wednesday. Since we have weekly PM every Tuesday. Please advise class capacity?

Regards, Alfred

Many thanks, Darren

From: Sales Admin TTD <salesadminttd@trakindo.co.id>

Sent: Monday, October 7, 2019 1:27 PM

To: HABEL, DARREN <a href="mailto:com"></a>; Raharjo, Eve <a href="mailto:eraharjo@fmi.com"></a>; Tangkilisan, Norry <a href="mailto:ntangkil@fmi.com"></a>; Syafril, Muhammad (APHIQ) <a href="mailto:msvafril@fmi.com"><a href="mailto:ntangkil@fmi.com"><a href="mailto:com"><a href="m

Cc: DE RUITER, FRITS <a href="mailto:com">!deruite@fmi.com</a>; Murtono, Rohmat <a href="mailto:cmm">!rmurtono@fmi.com</a>; ADITAMA, ADAM <a href="mailto:caaditama@fmi.com">: LND Admin TTD <a href="mailto:cnm">!ndadminttd@trakindo.co.id</a>; WAHYUDI <a href="mailto:wahyudi9@fmi.com">: SIRUPANG, JUSUF <a href="mailto:sirupan@fmi.com">: Erawan, Jaya <a href="mailto:com">!erawan@fmi.com</a>> Subject: Re: SVS and Railmax Training for Customer

Dear Pak Darren,

please contact Ibu Yulia Waturandang (5464005 / 0811431507) for PIC QMS, and for details time & place this training :

HOOME MONORAL	Rohmat Murtono	
ENVER	07 - 11 October 2019	
DCC38	08.00 WIT - Finish	
CLCCES	Trakindo Class room - Kasuang 74HD Shop	
TEXTILIZATION S	RMT14D Railmax Product Service Training	

Thank you.

Best Regards,

Helena Parinussa

Business Development & CS Dept.
PT. Trakindo Utama - Tembagapura Division
Jin, Kuala Tembaga Lot E-3 LIP Kuala Kencana, Timika 99920, Indonesia
Tel. +62 901 438215 • Mobile : +62-811 491 7273

Email : salesadminttd@trakindo.co.id

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From: HABEL, DARREN <a href="mailto:com">dhabel@fmi.com</a>>

Sent: Monday, October 7, 2019 12:56 PM

To: Sales Admin TTD <alesadminttd@trakindo.co.id>; Eve Raharjo <a href="mailto:eraharjo@fmi.com">eraharjo@fmi.com</a>; Norry Tangkilisan <a href="mailto:ntangkil@fmi.com">ntangkil@fmi.com</a>; Muhammad Syafril <a href="msyafril@fmi.com">msyafril@fmi.com</a>; Norry Tangkilisan <a href="msyafril@fmi.com">ntangkil@fmi.com</a>; Muhammad Syafril <a href="msyafril@fmi.com">msyafril@fmi.com</a>; Norry Tangkilisan <a href="msyafril@fmi.com">ntangkil@fmi.com</a>; Norry Tangkilisan <a href="msyafril@fmi.com">ntangkili@fmi.com</a>; Norry Tangkilisan <a

Cc: DeRuiter Frits <<u>[deruite@fmi.com</u>>; Rohmat Murtono <<u>rmurtono@fmi.com</u>>; Adam Aditama <<u>aaditama@fmi.com</u>>; LND Admin TTD <<u>Indadminttd@trakindo.co.id</u>>; Wahyudi <<u>wahyudi9@fmi.com</u>>; SIRUPANG, JUSUF <<u>isirupan@fmi.com</u>>

Subject: RE: SVS and Railmax Training for Customer

Hi Helena,

Can you please advise who was contacted in PTFI for notification i.e. PTFI QMS or there training provider?

I did communicate on the high level with PTFI management, explained the venue, time and training module but did not socialize to their subordinates.

10/11/2019, 8:21 AM

Anyhow, I have called there senior manager and he has asked he would like to send his team tomorrow – with full knowledge they missed today training but still wants the remainder of the 4x days left this week for his team member trained in Rail max.

I will email Pak Jacob, Pak Nepo, Pak Sasam today with instructions to release their labor for training tomorrow morning.

Can you please let me know the start time and these employees will be there.

Thanks again, Darren

From: Sales Admin TTD < salesadminttd@trakindo.co.id>

Sent: Monday, October 7, 2019 12:10 PM

To: HABEL, DARREN <a href="mailto:dhabel@fmi.com"></a>; Raharjo, Eve <a href="mailto:erahario@fmi.com"></a>; Tangkilisan, Norry <a href="mailto:ntangkil@fmi.com"></a>; Syafril, Muhammad (APHIQ) <a href="mailto:msyafril@fmi.com"><a href="mailto:

Cc: DE RUITER, FRITS < <a href="mailto:fderuite@fmi.com">fderuite@fmi.com</a>; Murtono, Rohmat <a href="mailto:rmurtono@fmi.com">fmurtono@fmi.com</a>; ADITAMA, ADAM <a href="mailto:additama@fmi.com">additama@fmi.com</a>; LND Admin TTD

<Indadminttd@trakindo.co.id>; WAHYUDI <wahyudi9@fmi.com>; SIRUPANG, JUSUF <isirupan@fmi.com>

Subject: Re: SVS and Railmax Training for Customer

#### Dear Pak Darren,

According to update confirmation from our team (Yudi) that all of Freeport's participants (4 participants) did not attend training today. Please info us, what's you last communication to Freeport about their attendance?

Thank you.

Best Regards,

#### Helena Parinussa

Business Development & CS Dept.
PT. Trakindo Utama • Tembagapura Division
Jln. Kuala Tembaga Lot E-3 LIP Kuala Kencana, Timika 99920, Indonesia
Tel. +62 901 438215 • Mobile : +62-811 491 7273
Email : salesadminttd@trakindo.co.id

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## **RE: SVS and Railmax Training for Customer**

## Raharjo, Eve <eraharjo@fmi.com>

Fri 10/4/2019 4:18 PM

To: Darren Graeme Habel <dhabel@fmi.com>; Norry Tangkilisan <ntangkil@fmi.com>; Muhammad Syafril <msyafril@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id> Cc: DeRuiter Frits <fderuite@fmi.com>; Sales Admin TTD <salesadminttd@trakindo.co.id>; Rohmat Murtono <rmurtono@fmi.com>; Adam Aditama <aaditama@fmi.com>; LND Admin TTD <Indadminttd@trakindo.co.id>; Angelina Erari <aerari@fmi.com>

2 attachments (824 KB)

Final Participants SVS \_14-18 October 2019; Final Participants Railmax \_7-11 October 2019;

#### Pak Darren,

Well noted. Training will running as schedule, mixed internal & customer. Instructor BVTR is not fully approved yet, Angel inform us, will be follow up tomorrow. Mbak Lena and Pak Norry process the quotation and send invitation to customer after you finalize participant list with customer.

Best Regards,

## Eve Megarani Rahardjo

Learning & Talent Development/HC&SS/Tembagapura

## PT Trakindo Utama **Tembagapura Division**

Jl. Kuala Tembaga Lot E3

Light Industrial Park, Kuala Kencana, Kab Mimika, Papua 99920, Indonesia

Tel: +62 901 438111 • Mobile: +62 811 4902242

Fax: +62 21 782 2357, 2997 6612

www.trakindo.co.id

Call Center 1500 228

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Instagram: @trakindoutama

## ADVANCING YOU FORWARD®

#### A member of Tiara Marga Trakindo Group

From: HABEL, DARREN <dhabel@fmi.com> Sent: Friday, October 4, 2019 4:00 PM

To: Tangkilisan, Norry <ntangkil@fmi.com>; Syafril, Muhammad (APHIQ) <msyafril@fmi.com>; Raharjo,

Eve <eraharjo@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id>

Cc: DE RUITER, FRITS <fderuite@fmi.com>; Sales Admin TTD <salesadminttd@trakindo.co.id>

Subject: RE: SVS and Railmax Training for Customer

Hi Pak Norry/Ibu Eve

Thank you for the email, and phone call today. I have just contacted and spoken with MM management,

they are now compiling names and numbers. But these names I hope should not delay the training plan.

Quotation PIC - Bapak Hans Ott

Please quotation for 4x manpower for initial quotation for 5x days training.

Below is PTFI manager response, the BVTR has been signed as per below. I cannot push the customer any further for this as I mentioned on the phone, the Directors and CEO from Freeport Global are on site with all management.

Reply & Reply All & Forward



Ott, Hans HABEL, DARREN

RE: SVS and Railmax Training for Customer

3:2

It has been signed and will be submitted, they are in meeting at moment and have sent to admin to process

Regards

Hans

From: HABEL, DARREN < h bel@fml.com> Sent: Friday, October 4, 2019 3:08 PM To: Ott, Hans <a href="mailtom">hott@fmi.com</a> Subject: FW: SVS and Railmax Training for Customer

Our team just informed me that the BVTR has not yet been signed or submitted by Pak Rusti.

Pak

Could you share communication in email or something formally that our BVTR request has been "approved".

1. BVTR request for instructor (Vicky Nanda Tama / V188589), has not been submitted to the system and is still awaiting approval from Pak Rusti. (info from Mbak Angel this morning)

#### Kind Regards

Darren Habel PT Trakindo Utama

Technical Support Manager **Underground Operations** Tembagapura 99967, Papua Indonesia Mobile. 0811490740 Ph. 5466532 dhabel@fmi.com www.trakindo.co.id

From: Tangkilisan, Norry <ntangkil@fmi.com>

Sent: Friday, October 4, 2019 2:20 PM

To: Syafril, Muhammad (APHIQ) < msyafril@fmi.com >; Raharjo, Eve < eraharjo@fmi.com >; HABEL,

DARREN < <a href="mailto:dhabel@fmi.com">dhabel@fmi.com</a>; Alfonsus Manangkot < <a href="mailto:alfonsus.manangkot@trakindo.co.id">alfonsus.manangkot@trakindo.co.id</a>>

Cc: DE RUITER, FRITS < <a href="mailto:fderuite@fmi.com">fderuite@fmi.com</a>; Sales Admin TTD < <a href="mailto:salesadminttd@trakindo.co.id">salesadminttd@trakindo.co.id</a>> Subject: RE: SVS and Railmax Training for Customer

Pak Derren,

As conform bellow this request do not have a contract, alternate we can ask user to create voucher training. Please let me know how many participants and how many days. the training will be delivery after we create the quote and base on quote, user will support by using ticket voucher. Thanks

Regards, Norry

From: Syafril, Muhammad (APHIQ) <msyafril@fmi.com>

Sent: Friday, October 04, 2019 1:27 PM

To: Tangkilisan, Norry <<u>ntangkil@fmi.com</u>>; Raharjo, Eve <<u>eraharjo@fmi.com</u>>; HABEL, DARREN

<dhabel@fmi.com>; Alfonsus Manangkot <alfonsus.manangkot@trakindo.co.id>

Cc: DE RUITER, FRITS < fderuite@fmi.com >; Sales Admin TTD < salesadminttd@trakindo.co.id >

Subject: RE: SVS and Railmax Training for Customer

Pak Norry,

for the SVS and Railmax models there is no contract.

Thank you Regards, Syafril

From: Tangkilisan, Norry < ntangkil@fmi.com>

Sent: Friday, October 4, 2019 11:14 AM

To: Raharjo, Eve <<u>eraharjo@fmi.com</u>>; HABEL, DARREN <<u>dhabel@fmi.com</u>>; Alfonsus Manangkot <<u>alfonsus.manangkot@trakindo.co.id</u>>; Syafril, Muhammad (APHIQ) <<u>msyafril@fmi.com</u>>
Cc: DE RUITER, FRITS <<u>fderuite@fmi.com</u>>; Sales Admin TTD <<u>salesadminttd@trakindo.co.id</u>>

Subject: RE: SVS and Railmax Training for Customer

Darren,

For created quotation we can do today.

Since we just involve by today, we need also to ensure there is a contract number to cover this order.

Syafril,

Please advise do we have a contract related to this inquiry?.

Regards,

Norry

From: Raharjo, Eve < eraharjo@fmi.com > Sent: Friday, October 04, 2019 11:02 AM

To: HABEL, DARREN <a href="mailto:dhabel@fmi.com">dhabel@fmi.com</a>; Tangkilisan, Norry <a href="mailto:ntangkil@fmi.com">ntangkil@fmi.com</a>; Alfonsus Manangkot

<alfonsus.manangkot@trakindo.co.id>
Cc: DE RUITER, FRITS <fderuite@fmi.com>

Subject: RE: SVS and Railmax Training for Customer

#### Pak Norry,

As PIC of Customer Training please advise

Best Regards,

#### Eve Megarani Rahardjo

Learning & Talent Development/HC&SS/Tembagapura

## PT Trakindo Utama

## **Tembagapura Division**

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Light Industrial Park, Kuala Kencana, Kab Mimika, Papua 99920, Indonesia

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Instagram: @trakindoutama

## **ADVANCING YOU FORWARD®**

## A member of Tiara Marga Trakindo Group

From: HABEL, DARREN < dhabel@fmi.com > Sent: Friday, October 4, 2019 10:49 AM

To: Alfonsus Manangkot <a href="mailto:slight-newfold-start-series">alfonsus Manangkot <a href="mailto:slight-newfold-series">alfonsus Manangkot <a href="mailto:slight-newfold-series">alfons

Cc: DE RUITER, FRITS <fderuite@fmi.com>

Subject: FW: SVS and Railmax Training for Customer

Hi Pak Alfonsus,

Please be advised, we do require to have quotations raised urgently for this customer training as it is taking too long and the customer expects there people trained up this month.

I have been advised this morning that your team cannot raise quotations for some reason, the customer is pushing very hard for this to occur and will likely be escalated up our management chain due to the importance of training up our maintenance teams to support the rail max, which are currently holding up the GBC rail project.

Many thanks and very much appreciate if we can have quotations raised very soon.

Cheers, Darren

From: HABEL, DARREN

Sent: Friday, October 4, 2019 10:42 AM

To: ADITAMA, ADAM <a href="mailto:aditama@fmi.com">aditama@fmi.com</a>; DE RUITER, FRITS <a href="mailto:fderuite@fmi.com">fderuite@fmi.com</a>; Sudirman (DIRMAN-

TU) <<u>sudirman1@fmi.com</u>>

Cc: Raharjo, Eve <eraharjo@fmi.com>; 'Adam Aditama' <a dam.aditama@trakindo.co.id>

Subject: RE: SVS and Railmax Training for Customer

Hi Team,

Please be advised the customer has called me and stated "Done" for BVTR, as they will make sure it is processed at the earliest of time.

The customer has committed to supply 4x names for the training to start off with by end of today, so that we have enough team members on the training list.

Bapak Frits,

For the 2x manpower allocated to support Rail max team. Can you please advise will there training induction underground etc. be completed prior to 16<sup>th</sup> so that they be added to the second day of training? The customer has requested there support at the earliest.

Many thanks, Darren

From: HABEL, DARREN

Sent: Friday, October 4, 2019 9:20 AM

To: ADITAMA, ADAM <a href="mailto:aditama@fmi.com">">aditama@fmi.com">">; DE RUITER, FRITS <a href="mailto:fderuite@fmi.com">">; Sudirman (DIRMAN-

TU) < sudirman1@fmi.com >

Cc: Raharjo, Eve <eraharjo@fmi.com>; Adam Aditama <adam.aditama@trakindo.co.id>

Subject: RE: SVS and Railmax Training for Customer

Well noted Pak.

I have shared email to customer to ask for their assistance in gaining BVTR approval so we can do this very important on job/ on machine training. I hope to have feedback later this morning to you and your team.

Kind Regards, Darren

Danten

From: ADITAMA, ADAM < aaditama@fmi.com >

Sent: Friday, October 4, 2019 8:51 AM

To: HABEL, DARREN < dhabel@fmi.com >; DE RUITER, FRITS < fderuite@fmi.com >; Sudirman (DIRMAN-TU)

<sudirman1@fmi.com>

Cc: Raharjo, Eve < eraharjo@fmi.com >; Adam Aditama < adam.aditama@trakindo.co.id >

Subject: RE: SVS and Railmax Training for Customer

Pak Frits, Pak Darren and Pak Dirman,

It seems we will postpone this event, due to several reasons:

- BVTR request for Instructor (Vicky Nanda Tama / V168569), has not been submitted to the system and is still awaiting approval from Pak Rusti. (info from Mbak Angel this morning)
- 2. 2 participants who were registered to join this event, also were registered for UG induction starting next week. And should have more priority for the induction.
- 3. There is still no customer employee that were registered to join this event.

So, there are only 3 participants registered now. And for us, this is not effective to do. We will waiting until 13.30 today, if there is still no good news with participants number and BVTR, then we will postpone the event.

Please advise

Thank you very much

Best Regards,

#### Adam Aditama

Learning and Talent Development - HC&SS

## PT Trakindo Utama **Tembagapura Division**

Jln. Kuala Tembaga Lot E3, Light Industrial Park. Kuala Kencana, Mimika, Papua 99920, Indonesia Tel. +62 901 465139 www.trakindo.co.id Call Center 1500 228 Facebook • LinkedIn • YouTube: PT Trakindo Utama

Instagram: @trakindoutama

#### ADVANCING YOU FORWARD®

## A member of Tiara Marga Trakindo

From: ADITAMA, ADAM

Sent: Monday, September 30, 2019 12:53 PM To: Darren Graeme Habel < dhabel@fmi.com>

Cc: DE RUITER, FRITS < fderuite@fmi.com >; Raharjo, Eve (eraharjo@fmi.com) < eraharjo@fmi.com >

Subject: SVS and Railmax Training for Customer

Pak Darren.

Just want to update the progress from L&D.

We already discuss about the date with Pak Frits, railmax will be happen on 07 October 2019 and SVS on 14 October 2019.

We also making some preparation for Instructor and material training, and it will be good on the

Include BVTR, that already submitted by Mbak Angelina Erari for our instructor (05 – 19 October 2019).

Next, have you communicate it to CS team, as we talked about before. Usually, customer/service communicate to CS and then CS communicate to L&D. Until now, we have not received any information about module/book requests that usually they (CS team) print for the participants, invitation for customer also and etc.

Please help to be communicated. We need to fix it, so that everything is done well on the day.

Thank you very much

Best Regards,

## Adam Aditama

Learning and Talent Development - HC&SS

## PT Trakindo Utama Tembagapura Division

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